



**Swindon
Strategic
Partnership**

12 month report on progress of Swindon's Local Area Agreement Outcomes

This report has been compiled from feedback with the vice-chairs and data co-ordinators of the blocks and the LAA & Partnership Team during April/May 2007, it includes

- Executive Summary
- General update on outcomes
- Red, Amber, Green (RAG) rating on outcomes

Also attached as appendices to this report:

- Up to date list of data on every indicator within the LAA
- Up to date risk registers for each block.

1. Background:

Swindon's LAA was signed off in March 2006. We have now completed the first annual refresh of the LAA document. This has been an extensive and exhausting process with the negotiation of new targets agreed with partners, the handing down from Government of new mandatory targets, and the deletion of surplus indicators agreed in negotiation with partners at the Government Office South West.

Government have confirmed that our refresh document is fit for purpose and it has now been published on our local website www.swindonlaa.org.uk We are in the process of updating our performance management system accordingly.

2. Overall Progress

AMBER – there are risks to delivery on some of the outcomes and targets set out in the LAA but there are plans and actions in place aimed at addressing these.

The new Health & Well-being Board has now been established, together with a Health & Well-being Performance Group – these will be the groups that push forward the outcomes in the Healthy Communities and Older People Block.

A Senior Officer Group has also been set-up to measure progress of the agreement. This group will shadow the Partnership Board meetings to review decisions and pursue action points of those meetings through to delivery. Members include directors of Education, Health, Community, Economic Development and Policy, Partnerships & Performance.

Audit of the LAA

The LAA has recently been audited. SBC Internal Audit and the Council's External Auditors, Robson Rhodes, undertook this audit. The audit has highlighted a number of areas of good practice within the LAA such as effective financial management within individual blocks; improved partnership working; clearly identified outcomes and targets in line with local strategies and involvement of community and voluntary sector organisations. It has also highlighted areas for further improvement which include demonstrating improved efficiencies through partnership working, strengthening financial and performance management arrangements and continuing work to manage risk.

Risk Assessment of the LAA

All of the blocks within the LAA now have an up to date risk register, which outlines the main risks to delivery and the actions taken to make sure that these have been considered. We held training sessions with outcome owners from the blocks, which were facilitated by SBC and the Audit Commission. It is intended to update these registers every 6 months.

3. Executive Summary

We have identified within each of the blocks 3 areas of concern and 3 areas where performance is exceptional. All areas of concern are being addressed by the Chairs and will be updated in the next report, which is due in September 2007.

- Economic Development & Enterprise Block

Success Stories	Areas for Continued Development
<u>Outcome 1:</u> Recently released figures for 2005 show the number of workplaces in Swindon has shown a remarkable increase of 218 businesses, this is a 4% increase compared to 2004.	<u>Outcome 1:</u> Decrease in the % of Swindon employees who are self employed - baseline was 9.2% target was 10% - Actual was 8.8%
<u>Outcome 4:</u> The number of people who are economically active expressed as a percentage of all working age people in Swindon was 83.2% in 2006, which is 4.9% higher than the national average of 78.3%	<u>Outcome 2:</u> Decrease in no of working age adults with NVQ level 2 or equivalent, especially in Neighbourhood Renewal Areas – Baseline was 362 target was 405 – Actual was 283
<u>Outcome 5:</u> During 2007 a Destination Swindon Strategy and Marketing Plan will be produced to promote visits to Swindon.	<u>Outcome 5:</u> Visitor numbers have fallen this year due to the Wyvern Theatre being closed.

- Children & Young People Block

Success Stories	Areas for Continued Development
<u>Outcome 7:</u> Increase in the number of children's centres offering advice to parents from 3 in March 2006 to 7 in March 2007.	<u>Outcome 6:</u> The percentage of young people not in education, training or employment (NEET) increased from 6.9% in 2006 (new definition of indicator) to 8.5% for the average November 2006 – January 2007. There was an increase in young people aged 16 – 19 in learning from 4,857 in January 2006 to 5,475 in January 2007. The number of young people aged 16+ leaving college courses also reduced from 83 in January 2006 to 67 in January 2007.
<u>Outcome 7:</u> School attendance remains good and in the top quartile of local authorities. There has also been a reduction in schools in 'special measures' from 2 on 2006 to zero in 2007.	<u>Outcome 8:</u> Long term stability among children looked after for 2.5 years has decreased from 75% to 53% in March 2007. This was due to a family with 6 children with very significant disabilities moving placement.
<u>Outcome 10:</u> Teenage pregnancy rate has reduced significantly by 17.2% and more young people are accessing substance misuse services.	<u>Outcome 9:</u> The number of first time offenders in 2006/07 was 358 compared to a target of 357 in 2005/06. Marginal increase and staffing and systems are now established to increase the number of young people the Early Interventions Team at the YOT engage with.

- Safer Stronger Communities Block

Success Stories	Areas for Continued Development
Outcome 12: Family Stability project in the Parks area has secured funding from Parks & East Walcot Neighbourhood Renewal Company.	<u>Overall:</u> Reporting and monitoring arrangements have been problematical but in conjunction with the central team and other blocks this is being addressed with greater emphasis on Outcome/indicator lead activity. Outcome 13 has a “caretaker” lead with this and other strategic issues being addressed through a workshop with the Community Safety Partnership Executive planned for February 07.
<u>Outcome 13:</u> Domestic violence steering group established and a Sanctuary Scheme was launched in November.	Funding arrangements negotiated and agreed, with monitoring programmes implemented across the Block.
<u>Outcome 14:</u> Public satisfaction with street cleanliness has increased by 10% from 57% to 67%. Fly-posting incidents down from 2% to 1% and graffiti incidents down from 11% to 2%.	There have been some delays in activity against timelines due to operational issues including a number of improvement activities and reviews however alternative arrangements have been implemented.

- Healthy Communities & Older People

Success Stories	Areas for Continued Development
<u>Outcome 17:</u> Renewable energy project team and task group set up to present report and recommendations for Cabinet to decide how Swindon specifically could reduce carbon dioxide emissions and become an exemplar authority in terms of its use and the championing of renewable energy.	<u>Outcome 15:</u> There is general concern across NHS Stop Smoking Services that more and more people are stopping smoking not necessarily using their stop smoking service e.g. commercial chemists who offer a cessation service, hypnotherapy, going it alone, the NHS Together programme, and this individual data cannot be captured. With increased awareness around smoking issues, smoke free legislation and supermarkets and chemists’ extending their services to their customers this is likely to continue and may impact on quitter headcount through the NHS Stop Smoking Services.
<u>Outcome 18:</u> Exercise on prescription is now a regular feature of the Primary Care Psychology Teams portfolio of services for people with common mental health problems.	<u>Outcome 16:</u> Measuring low level depression and mental health issues through prescriptions for learning was included in the action plan for this outcome. Unfortunately, in March 2007 the European funding for the Parks & Walcot Opportunity Centre expires. The centre will close and with it the opportunity to mentor a large number of potential clients. The block will still continue to measure the work but with reduced targets in place.
<u>Outcome 19:</u> Self-Management, the Expert Patient Programme has been re-launched. Thirteen people with long term conditions gave successfully completed the first course.	<u>Outcome 16:</u> Realistic supplementary targets for service improvement for Black and Minority Ethnic communities have now been agreed locally and discussion with the Public Health Lead in the Government Office South West is underway.

4. Progress & Highlights: The following table looks at the progress within the four blocks.

Economic Development & Enterprise	
Outcome Number & Definition	Progress
<p>Outcome 1:</p> <p>We will establish Swindon as the leading location in the UK for new, relocating and existing businesses and encourage growth and development of existing business.</p>	<ol style="list-style-type: none"> 1. The recently released figures for 2005 regarding the number of workplaces in Swindon has shown a remarkable positive increase of 218 businesses. This is a 4% increase compared to 2004. The stock at the end of 2005 was 6425 businesses 2. English Heritage is relocating to Swindon. A website www.welcometoswindon.co.uk has been launched especially for them which answers all of their questions about relocating to Swindon. This website will also be used for other prospective companies considering a move to the town. 3. An inward investment campaign 'Make the Connection' will launch in 2007 backed up by website www.maketheconnection.co.uk for investors. 4. Special feature on Swindon in the magazine Business 550 has been recently published. Business 550 is read by Owners, Directors and Managers of companies throughout the country with a turnover of between £5m and £50m.
<p>Outcome 2:</p> <p>We will develop a local workforce with the right skills for the economy</p>	<p>The contract with colleges has now met and exceeded targets with enrolment of 77 NVQs and 101 certificate programmes making a total of 178 (the target by July 2007 were 130 learners). This should ensure achievement targets are met. Delivery of programmes are now taking place in schools, church halls, the workplace, community centres etc.</p>
<p>Outcome 3:</p> <p>We will be a pioneer in the use of digital technology ensuring that all people have access to the benefits of the internet and IT</p>	<ol style="list-style-type: none"> 1. The Swindon Community Digital Strategy was initiated with a seminar/forum held on 9th January 2006 with the participation of community and governmental organisations. 2. Existing and future digital projects were identified via workshops during the seminar divided in line with the four Blocks of the Local Area Agreement. 3. The Swindon Community Digital Strategy will be embedded in the LAA and linked to other regional and national initiatives. It will engage the local community and businesses and be developed with the support of regional partners in particular SWRDA. 4. As a part of the 'Connecting Swindon' project on Friday 16th March was held the first meeting of the Swindon Digital Stakeholder Board (SDSB). Four projects concerning the schools, wireless cities, the schools network, community websites and telecare were presented. A subgroup was responsible for establishing a vision framework document and plan of activities for the current calendar year. This document will allow us to address those successful projects currently in the pipeline or needing short-term development.
<p>Outcome 4:</p> <p>We will increase the proportion of working age people who are economically active particularly in NRAs</p>	<ol style="list-style-type: none"> 1. In the process of establishing a Job Centre Plus Programme Centre Provision in the NRAs with activities such as: <ul style="list-style-type: none"> • Mapping existing provision and providers • Engaging and consulting with key community providers and groups • Identifying and delivering appropriate training for staff and volunteers to support peers in job search • Plan and deliver recruitment fairs in NRAs • Services to be offered include full job search support and a CV writing service. Contractors are going to start training in the libraries at the end of April. 2. Job Centre Plus is currently working to provide an interim calculation of current figures as the NRA's information was based on the last census of 2001. A question regarding the issue has been included in the LAA super survey.

<p>Outcome 5:</p> <p>We will establish Swindon as a national destination for cultural events and ensure that more of those who work in Swindon also live, shop and socialise in the Borough</p>	<ol style="list-style-type: none"> 1. The number of visitors to Swindon reported in 2006 was 268,428 including those to Lydiard House, Wroughton Science Museum, Steam Museum, Cricklade Railway, Butterfly World and Wyvern Theatre. 2. Voting papers for the ballot of The Business Improvement District for the Town Centre were distributed in December 2006 with the ballot being held in January 2007. 3. The total baseline of number of vacant premises in the town centre will be reviewed in February 2007 with the purpose of setting a number reflecting the BID area. In that month the town centre management team is going to carry out a comprehensive inventory of premises.
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Children and Young People	
<p>Outcome 6:</p> <p>We will increase the number of young people aged 16-19 who are engaged in employment, education or training</p>	<ol style="list-style-type: none"> 1. Significant development has been undertaken to build on the strengths and areas for development identified in the Joint Area Review (JAR). <ul style="list-style-type: none"> • Child care provision has improved and 122 new places have been created. • The proportion of young people achieving Level 2 at the age of 19 is similar to comparators. T • The proportion of care leavers in education, training and employment has improved. • The 14 – 19 development team is in place and has progressed the implementation of the 14 – 19 Strategy. • The Swindon consortium was successful in its Gateway bid and will be delivering three diploma qualifications from September 2008. • An employer partnership strategy has been developed and the Young Apprenticeship Programme will be further enhanced in September 2007 with the availability of three new vocational areas – engineering, creative and media and health and social care. • The reduction of young people not in education, training and employment remains as priority as well as an increase of young people with a Level 2 qualification at the age of 19. These are core elements of the 14 – 19 Strategy and priorities in the Local Area Agreement 2. The Swindon Partnership has been successful in securing approval for delivery of four of the five specialised diploma lines (three in 2008 and one in 2009). There is an existing broad curriculum for young people at key stage 4, which provides vocational learning opportunities for a wide range of young people. The range includes: the Increased Flexibility Programme, Young Apprenticeships and the Key Stage 4 Engagement. This success was as a result of joint work by the 14-19 development team with representation from secondary schools, Swindon College, Quality & Standards and Connexions 3. The Education Business Link Consortium has undertaken targeted activity to improve the quality of employer engagement. SBC has adopted a policy to support work-related learning 4. A Connexions Transitions Board, chaired by the Assistant Director in Wiltshire, has met regularly to plan the transition process with colleagues from human resources, finance and ICT as well as the senior managers from Connexions and, where appropriate, staff from Government Office South West. Connexions Transition Plan has been submitted to GOSW 5. Youth Matters Consultation has been undertaken by Children’s Services and Connexions to develop a proposal for an Integrated Youth Support Service 6. A draft post-19 strategy has been developed which outlines plans to work with

Universities and other stakeholders to increase the % of young people accessing higher education with the aim of locating a university in Swindon

Priority areas 2006/07

- The percentage of young people not in education, training or employment (NEET) increased from 6.9% in 2006 (new definition of indicator) to 8.5% for the average November 2006 – January 2007. This means that the first year of the Performance Reward Grant indicator has not been reached. The increase was due to a reduction in the number of young people in employment in November and December 2006 and reflects a national trend. There was an increase in young people aged 16 – 19 in learning from 4,857 in January 2006 to 5,475 in January 2007. The number of young people aged 16+ leaving college courses also reduced from 83 in January 2006 to 67 in January 2007.
- The percentage of young offenders in employment and training when leaving the Youth Offending Team has seen a very small increase from 85% in December 2006 to 87% in March 2007.
- The percentage of young mothers in education, training and employment remains below target of 44% and reduced from 42% in 2005/06 to 35% for 2006/07.
- The proportion of care leavers in education, training or employment at the age of 19 has increased from 0.6:1 in the population to 0.7:1. This means that there has been an increase from 60% of 19-year-old care leavers in education, training or employment to 70% as of end of March 2007.
- The number of young people with a disability in education, training and employment increased from 79.3% in 2005/06 to 82% in 2006/07

The following actions have been taken

1. The NEET Strategy outlining the 5 key aims to reduce the numbers of young people not in education employment and training is currently being reviewed and updated.
2. Connexions has identified additional resources to support young people not in education, training and employment
3. Connexions has agreed a system with Children & Families, whereby young people looked after and care leavers are identified and supported by Connexions
4. Additional NEET focused projects funded through ESF and Connexions are now in place and some additional pilot projects are being funded to the end of March. This includes focused programmes for Teenage Parents and Young Offenders.
5. Targeted pilot project in place to develop strategies to implement across Swindon of working with young people from BME communities identified as needing specific interventions to support learning
6. Service models from Beacon councils reviewed
7. Apprenticeship project with Swindon Commercial Services commenced
8. SBC work related learning plan developed and being considered by senior management
9. Successful start of Young Apprenticeships in hospitality and catering

<p>Outcome 7:</p> <p>We will increase the no. of children who enjoy and achieve stretching educational standards by offering additional help and support to parents and carers.</p>	<p>1. Strengths identified in the Joint Area Review (JAR) have been built on with improved educational attainment and narrowing of the gap between children not achieving and those achieving at school. Areas identified in the Joint Area Review are being addressed:</p> <ul style="list-style-type: none"> • More children and young people are reintegrated into school and fewer are excluded. Support is targeted at schools to increase attainment at Key Stages 3 and 4. • Personalised learning plans are in place for looked after children and the support provided by the Looked After Children Education Services (LACES) is effective. • 64.9% of childcare settings received an Ofsted judgement of good or better in 2005/06 compared with a national average of 59.8%. Childcare matched to areas of deprivation and training focussed for Early years workers • Key Stage 1 and 2 results are in line or better than national average and comparators. Key Stage 4 improved more than national average. • There was a reduction in the number of primary schools not reaching the floor target in English from 12 in 2005 to 7 schools in 2006 and maths from 9 schools in 2005 to 5 in 2006. The number of schools not reaching the floor target in both subjects declined from 5 schools in 2005 to 3 schools in 2006. There are no schools in special measures in May 2007 (JAR Report 65) • The Play Service, commissioned by The Children’s Fund, have had the following outcomes reported by schools for children/young people that they have worked (262) with during 2006/7 <ul style="list-style-type: none"> • 98% reported having had fun and having felt that they had achieved something • 71% reduction in risk of fixed term exclusion and internal exclusion • 70% increase in attendance at school • STEP (10 – 18 Project) is providing an accredited weekly group for young people with autism working with 24 young people resulting in positive use of leisure time. <p>Priority areas 2006/07</p> <p>At secondary level 53.5% of students achieved 5 A* to C GCSEs, an increase of 3.3 % compared to a national increase of 2.9%. The national average for 5+A* - C was 58%.</p> <p>At secondary level 87.2.1% of students achieved 5 A* to G GCSEs a 2% increase from last year and 1% below statistical neighbour.</p> <p>At primary level results increased and at key Stage 2 for level 4 were 78% English and 76% in maths. This is in line with the national average.</p> <p>The number of schools not reaching the floor target at key Stage 2 in English and Maths reduced from 5 to 3 schools</p> <p>Days lost due to fixed term exclusions have reduced from 2,282 in 2004/05 to 2114 in 2005/06. The number of pupils with a fixed term exclusion was 74 per 1,000 pupils and the average length of the exclusion was 2.77 days.</p> <p>Reintegration rates of pupils permanently excluded following a period of intervention at the PRU rose from 3 in 2004/05 to 6 in 2005/06 and currently stand at 9 in 2006/07 (May 07)</p> <p>The following actions have been taken</p>
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	<p>Primary</p> <ul style="list-style-type: none"> • Reading Recovery has been successfully introduced in the LA and will target the lowest attaining pupils in Y1 in the areas of disadvantage. A Reading Recovery Teacher Leader, employed by the LA has completed her training and 10 schools will join the programme in September 2007 • Y6 and Y2 review has been a focus of Consultant support • The progress of under performing minority ethnic and other groups is tracked, monitored, and evaluated by a cross-directorate team in order to ensure individual pupil progress and to support schools to provide appropriate interventions to raise attainment • Fifty primary phase schools have reported that they are implementing the PNS SEAL curriculum <p>Secondary</p> <ul style="list-style-type: none"> • Focused in school support on both subject knowledge and leadership and management has been provided in secondary schools including sharing of good practice and leadership course for middle and aspiring middle leaders • The School Improvement Partner and validated school self-review process is used robustly with schools. This has resulted in improvements in the leadership and management of schools and the quality of provision, particularly teaching and learning, as validated through Section 10 and 5 school inspections and HMI school monitoring reports. • Targeted work by education welfare service to support school attendance, which will also be supported through the virtual multi agency teams addressing the needs of children and their families holistically. • Individual targets have been set for all looked after children to ensure progression towards PRG target and to identify additional support required for individual children. • Behaviour and Attendance workshops were held for all schools in December 2006, meeting JAR recommendations). DfES guidance on the revision of absence codes was highlighted and pack of information have been distributed to all schools <ul style="list-style-type: none"> • The childcare stock increased by 159 places in 2006. Ten secondary schools have been supported to offer earlier opening. Deprived areas are especially well served. One hundred and seventy five childcare places are offered in the phase 1 children's centres. Currently 169 children are accessing these places. The childcare and early education offered by the children's centres has been rated as good with outstanding aspects.
<p>Outcome 8:</p> <p>We will increase the no. of children and young people who are safe from maltreatment, violence and abuse and improve health, education and stability of looked after children.</p>	<p>Strengths identified in the Joint Area Review (JAR) have been built on with a good range of parenting support work, good support for children on the Child Protection register and effective work on bullying. Areas for improvement identified in the JAR have been addressed. The completion of initial and core assessments has improved and workshops have been completed to improve the quality of assessments. A consistent approach across Swindon has been implemented through the common assessment. Services for care leavers have improved with the review of the 16+ Team started. The Local Safeguarding Children Board has been successfully established and is leading on the safeguarding agenda across the agencies. New Child Protection policies have been agreed across the South West local authorities.</p> <p>An advocacy service for looked after children is in place and the corporate parenting strategy has been drafted.</p> <ul style="list-style-type: none"> • The number of looked after children remained stable at 253 for 2005/06 and 2006/07. • The number of young people in independent placements stands at 61 as of

	<p>31.3.2007.</p> <ul style="list-style-type: none"> • 100% of children on the Child Protection Register allocated to a qualified social worker. • The percentage of children looked after living more than 20 miles from Swindon reduced from 20% in September 2006 to 15.6% in March 2007. This is in line with the target of 15% • Long term stability among children looked after for 2.5 years has decreased from 75% to 53% in March 2007. This was due to a family with 6 children with very significant disabilities moving placement. <p>Priority areas 2006/07 (please note the figures for 2006/07 are not validated) Improvements in the number of core assessments completed by Children and Families from 78% in 2005/06 to 90.5% as of 31.12.2006. Additional training has been provided for staff to improve the quality of assessments.</p> <p>Completion of initial assessments on time improved from 58% in March 2006 to 68.5% March 2007.</p> <p>Common assessment was rolled out across Swindon in September 2006. Professionals are now meeting in all four areas of Swindon once a fortnight to agree a joint plan and allocation of lead professional with the child, young person and their family. 205 Local Preventative Group meetings were held January 2005 – March 2007. An evaluation of the effectiveness of the process is currently taking place.</p> <p>Children's Rights service to be established and 15 young people looked after received advocacy service through Barnardos.</p> <p>93% of children said it was very easy and quite easy to get help when they need it compared to 90% nationally in the Tell Us Survey 2006. (The Tell Us Survey was undertaken by Ofsted in May 2006 and included a sample of 400 children across 20 primary and secondary schools).</p> <p>The following actions have been taken</p> <ol style="list-style-type: none"> 1. Children & Families have submitted a successful Invest to save bid to increase support to young people and thereby reducing the need for young people becoming looked after and moving out to independent placements 2. Inspirational leadership workshops have been held for managers in Children & Families supported by the Kent Partnership 3. Virtual multi-agency multi-disciplinary teams met in November 06 to look at good practice and to increase networking. Staff consultation on the implementation of co-located working started January 2007 4. Local Safeguarding Children Board and Council agreed joint funding of new advocacy service for children in the Child protection, Children in Need and Children Looked After processes. A service specification has been agreed and is going out to tender shortly. 68 children involved in child protection procedures were supported by an advocate in 2006/07
<p>Outcome 9: We will increase the no. of young people who engage in law abiding and positive behaviour.</p>	<p>There have been significant achievements since the Joint Area Review. The Youth Service Plan has been implemented and more young people are participating and gaining a recorded outcome. The Youth Forum is meeting regularly. Young people have awarded grants through the Youth Opportunity Fund and Youth Bank. Young people have participated in a joint Children & Young People's Partnership seminar with professionals. The Youth Service is now working in all secondary schools. The Youth Offending Team is effective and the number of looked after young people involved in offending has reduced. Consultation on the implementation of</p>

Youth matters has involved more than 100 members of staff and recommendations to deliver an integrated youth support service have been developed. More young people in care contributed to their review, the achievements of looked after children were celebrated and a direct payment scheme is in place.

- 2,980 young people participated in consultation and service developments
- Council agrees to separate Swindon and Wiltshire Connexions services from April 2008 and a transition plan and project team is in place
- Project team established to lead on 'Youth Offer' in Swindon with lead officers appointed from Connexions and Youth Services
- Increase in the number of looked after children participating in their review from 85% in 2005/06 to 90% for 2006/07

Priority areas 2006/07

Number of young people participating in the Youth Service and gaining a recorded outcome increased from 18% in April 2006 to 76% in March 2007. The number of young people participating in the youth Service with accredited outcomes has increased from 4% September 2006 to 14% in March 2007. This is below the target of 30% but a number of schemes complete their accreditation once a year and therefore this figure will increase and reach the target in 2007/08.

The number of first time offenders in 2006/07 was 358 compared to a target of 357 in 2005/06. Marginal increase and staffing and systems are now established to increase the number of young people the Early Interventions Team at the YOT engage with.

Reduction in the number of young people looked after from 1.1:1 as of 30.9.2006

Across the Children's Fund, Youth Service, Swindon Ten to Eighteen Project, Focus (Children in Care group) and Youth Offending Team 2,980 children and young people have been actively involved in participation. Participation is reported on across The Ladder of Participation; much of the activity is at step 5, 6 and 7.; this shows a trend towards higher levels of engagement. Swindon Ten to Eighteen Project, commissioned by the Children's Services, have 13% of young people on their Advisory Group and 13% of all service users taking part in a peer-mentoring course. There was a Participation Conference in March that worked on the Hear by Right work and this will be taken forward in 2007/2008 through training.

The following actions have been taken

1. The Youth service has increased the number of young people participating in activities and is now meeting the target of 4,000 a month. There has been a significant increase in activities.
2. The YOT continues to work in partnership to prevent re-offending by targeting those most at risk of offending an enhanced service. Prevention and early intervention service in place and no young person from early intervention service became involved in offending. Funding identified for intensive work with young offenders to prevent re-offending
3. Effective and positively evaluated parenting support programmes are in place for parents of teenagers. 24/7 has been awarded a Beacon Award. Up to January 2007 59 referrals were made to the YOT 24/7 parenting group with 95% completing the course. In 2005, 57.1% of young people whose parents engaged with the YOT parenting worker did not re-offend. In 2006 that figure increased to 71.7%.

<p>Outcome 10:</p> <p>We will improve the health of young people in the Borough.</p>	<p>Immunisation and breastfeeding rates are good. Child and Adolescent Mental Health Services have reduced their waiting times to 8 weeks. The health of young people looked after remains good. Progress has been made in the areas of priority identified in the JAR 2006. Sure Start intervention in Penhill has increased breastfeeding rates and reduced smoking in pregnancy thereby reducing health inequalities. Further improvement in the reduction of teenage pregnancy, substance misuse and reducing health inequalities remain our priority.</p> <ul style="list-style-type: none"> • 100% of schools working towards new Healthy Schools Status, 31 achieved new status (LAA Outcome 10.1) • 6 children's centres in place offering core services • CAMHS Children's Fund Services demonstrate 85% increase in self esteem • Multi agency project for co-located disabled children's service in place with co-location April 2007 at Saltway • 91.3% of children looked after had a health assessment • CAMHS for children and young people with learning disabilities and 24 hour cover for all CAMHS in place • CAMHS for 16/17 year olds, plan for implementation in place • Immunisation rates remain good with over 85% of children immunised at their second birthday <p>Priority areas 2006/07</p> <p>Reduction in teenage pregnancy conception rates for young women aged 15 – 17 for the first two quarters in 2005 from 56.7 per 1,000 in 2004 to 44 per 1,000 in 2005. This was a 17.2% reduction compared to 10% nationally.</p> <p>Number of young people with substance misuse issues in treatment increased from 44 in September 2006 to 61 in March 2007.</p> <p>Sure Start (Penhill) was in contact with 85% of all babies born in 2006/07. Smoking in pregnancy reduced from 36% in 2005/06 to 33% in 2006/07. Breastfeeding at birth increased from 56% in 2005/06 to 59% in 2006/07.</p> <p>The following actions have been taken</p> <ol style="list-style-type: none"> 1. Teenage Pregnancy action plan finalised by Teenage Pregnancy Strategy Board 2. Workforce development work planned to increase level of skills and expertise on common core skills, sex and relationship education and substance misuse issues 3. Sex and relationship adviser and Substance Misuse Advisers have joined Healthy Schools Team 4. Substance Misuse Treatment Service in place with additional support provided for vulnerable young people through Stepping Forward, needs assessment for substance misuse service completed 5. 73% of children who classed themselves as quite healthy in the Tell Us Survey 2006 said they wanted more access to sports and leisure facilities. This has been incorporated into the draft Leisure Strategy. 400 children participate in 32 boys schools football teams and 12 girls team including schools in the areas of disadvantage. A new play area has been opened in Penhill funded jointly through health and Leisure Services. <p><u>Service management – Progress March 2007</u></p> <p>Significant progress has been made in the implementation of the every child matters project plan and the implementation is on target. Children's Services</p>
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	<p>as achieved IIP status in December 2006. Change management workshops for staff to be co-located have been held, the common assessment has been implemented and a National Health Act 2006 Section 75 has been signed for an aligned budget for the Integrated Service for Disabled Children.</p> <ul style="list-style-type: none"> • Staff consultation completed to implement multi agency working in four geographical areas and for disabled children's services • Strategic Management Plan completed • Needs assessments across four areas of Swindon completed so that areas showing high levels of inequality are identified and acted upon locally • Child Index early adopters slot for April 2008 (LARA questionnaire graded 9th nationally) <p>Progress March 2007 in relation to performance management</p> <ul style="list-style-type: none"> • Outcome based service delivery workshops held • Quarterly review of LAA and CYPP reported to Children's Trust Executive Management Board and Children & Young People's Partnership Board • Multi agency senior management workshop held on reviewing Children & Young People's Plan and developing the Annual Performance Assessment • Monthly LPAR in place, promise reporting, risk management involving elected members
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Safer & Stronger Communities	
<p>Outcome 11:</p> <p>We will establish front line partnership teams to increase capacity of local communities so that people are empowered to participate in local decision making and are able to influence service delivery.</p>	<ol style="list-style-type: none"> 1. Task group meetings held at Broadgreen and Pinehurst. Awareness raising and problem solving training completed in timescale. Training planned for Moredon and Penhill, Parks and East Walcot. 2. Mapping of 23 neighbourhoods completed. 3. Recruitment of Police Community Support Officers (PCSOs) ongoing. 4. Gap analysis commenced to scope the quality of access to and links with minority and excluded groups/communities of interest.
<p>Outcome 12:</p> <p>We will overcome disadvantage and social exclusion in Swindon's NRAs.</p>	<ol style="list-style-type: none"> 1. The family stability project has secured funding from Parks and East Walcot Neighbourhood Renewal Company. The project has run since December 06. An evaluation using an approved parenting toolkit will assess the effectiveness of local and informal delivery by 30 April 2007. 2. Further meeting of the Swindon Stronger Communities Forum in October and another planned for March 2007. 3. Work on the Seven Steps for Community Cohesion and review of existing action is underway.
<p>Outcome 13:</p> <p>We will reduce crime, reduce the fear of crime and anti-social behaviour and reduce the harm caused by illegal drugs and alcohol.</p>	<ol style="list-style-type: none"> 1. Action plans developed following workshops to address the British Crime Survey (BCS) 10 Comparator Crimes, and a separate one for criminal damage prepared and being implemented. 10697 BCS comparator crimes recorded April to February 2007 vs. a seasonally adjusted target of less than 8595. 2. Domestic Violence Steering Group established and Sanctuary Scheme launched in November. 2628 DV incidents reported April to February 2007 vs. target of more than 2937 (41.9% repeat incidences vs. target of no more than 19.5%) 3. ASB Champions Group developing operational plans following receipt of latest

	<p>survey data.</p> <ol style="list-style-type: none"> 4. Alcohol Strategy working group re-convened and preparing workshop for delivery in March. 5. Comprehensive adult drug treatment needs assessment completed and being used to inform development of 2007/08 Drug Treatment Plan 6. 182 deliberate primary fires April to March 2007 vs. target of less than 171. Fire and Rescue Service have formed an internal arson reduction team supported by the Case Manager and the three Station Managers working together with the other agencies to impact on our target. 7. Training of Neighbourhood Wardens completed to highlight the need to remove potential fuel for fires. 8. Swindon Criminal Justice Steering group established
<p>Outcome 14:</p> <p>We will make our public spaces cleaner, greener, safer and more accessible for local people and visitors to the Borough.</p>	<ol style="list-style-type: none"> 1. Continuation of the Safe and Clean days across Swindon and evaluation of activity to date to inform future programme. 13% of land and highways assessed as having litter and detritus falling below an acceptable level as at December vs. target 16.67% 2. Recruitment of Environmental Action Officer. 3. Report agreed by Swindon Borough Council revising enforcement policy and identifying five “envirocrime” priorities of graffiti, litter, dog fouling, fly posting and fly tipping.

Healthy Communities and Older People

<p>Outcome 15</p> <p>We will improve the overall health of local people particularly in relation to heart disease, cancer and STDs.</p>	<ol style="list-style-type: none"> 1. An obesity strategy and action plan exists for Swindon with an adult obesity care pathway implemented November 06. Community healthcare workers continue with healthy eating awareness raising initiatives including publicity events, media coverage, working with Sure Start and schools to increase fruit and veg consumption and physical activity. 2. The Swindon Physical Activity Development Alliance (PADAL) is now well established and currently developing the Physical Activity strategy and action plan for Swindon working in partnership to increase levels of physical activity across Swindon. The Sport England National Active Peoples survey reported Swindon’s activity participation levels as 19.5% (national average 21%) Active Swindon continue to monitor the number of people accessing the Active Swindon programmes; over 1500 people have accessed programmes to date (31% had done no activity in the previous 12 months), 78 volunteers are involved in Active Swindon programmes. 3. The NHS Stop Smoking Services continue to provide stop smoking support to the people of Swindon, increasing service accessibility with particular focus on neighbourhood renewal areas – introduction of a Saturday morning clinic, an additional 2 GP practices offering the service this year, over 120 stop smoking advisors trained to date, 16 onsite workplace stop smoking groups. The service is also a member of the Smokefree Swindon Partnership working to reduce smoking prevalence, reduce the uptake of smoking and reduce the risks associated with second hand smoke. The partnership has been working with local employers to prepare for the 1st July 2007 smoke-free legislation.
<p>Outcome 16:</p> <p>We will reduce health inequalities in the Borough.</p>	<ol style="list-style-type: none"> 1. In 2003 the standardised mortality rate for under 75 year olds was 4 per 100,000 in the most deprived quintile of wards, compared to 2.6 per 100,000 in the least deprived quintile. This represents a 54% greater chance of mortality before 75 for those who live in the most deprived quintile. The South West Public Health Observatory will provide updates on these figures annually and the next update is expected in mid 2007. 2. There is now an established Health Inequalities Performance Review Group. This group will be accountable to the new Health and Well-being Partnership, which will be established by May 2007. These groups will provide a robust partnership structure to take forward the actions required to meet the identified

	<p>outcomes.</p> <p>3. Work is underway to increase the number of supplementary targets for Black and Minority Ethnic groups.</p> <ul style="list-style-type: none"> • 5% Black & Minority Ethnic Communities screened for Chlamydia • Improve access to (translated) sexual health information via new website (Number of "hits" target to be agreed) • A year on year percentage increase (to be confirmed) for the uptake of Translation and Interpretation Services.
<p>Outcome 17:</p> <p>We will increase Swindon's contribution to tackling climate change and fuel poverty.</p>	<ol style="list-style-type: none"> 1. March 31st 05 to April 1st 06 - 694 households were provided with at least one energy efficiency measure. 2. Steering Group meeting to re-launch n-power Health Through Warmth Scheme for Swindon only 3. 36 schools have travel plans, giving a proportion of 43%. A further 25 schools are currently working to develop plans, one of which is complete and awaiting submission in April. 4. Figures from Development Control now received regarding planning applications passed for renewable energy technology installations in the Borough: Solar – 28 (2003 – 2006). Wind turbines – 4 (2006). Biomass – 1.
<p>Outcome 18:</p> <p>We will increase the no. of people who are emotionally and mentally healthy.</p>	<ol style="list-style-type: none"> 1. Since April 2006 both CMHT's and the Primary Care Psychology Service have been recording the employment status of all people that are seen by the service. This is to establish a baseline of people with mental health problems and their work status. As we receive the full figures for a six-month period we will project this as full year figures for employment status of people with mental health problems. The aim is to improve each year on the number of people who are able to retain work (if employed) or find work (if unemployed and seeking work). 2. We now have the number of people in Swindon claiming Incapacity Benefit with a mental health problem direct from the local Benefit Agency. The plan is to reduce this number by 5% over the period of the LAA, accounting for the growth in the Swindon population 3. Qest as the main agency for support into paid work have provided some baseline figures for the number and names of agencies offering return to work placements. 4. Baseline now established with Great Western Hospital and will be used on an annual basis to measure the number of para-suicides in the NRAs. Linking the psychiatric liaison service into repeat attendees may be a way of preventing cyclic para-suicide attempts. Increasing access to Primary Care Psychology Services in NRAs should have impact of number of para-suicides.
<p>Outcome 19:</p> <p>We will encourage older and disabled people and their carers to maintain their independence and have increased choices about the care and support they receive.</p>	<ol style="list-style-type: none"> 1. The roll out of the Single Assessment Process has continued across the Primary Care Trust with members of the Community Rehabilitation Team being the latest addition. There are approximately 220 users participating in the programme. 2. Close working between staff and managers in the Primary Care trust and Borough Council has become more formalised. A Joint Partnership Board is proposed that would be supported by the recently established Integration Programme Board at Director level. Progress in joint working so far includes: <ol style="list-style-type: none"> a. 4 Joint Community Teams for adults and older people b. A joint single assessment process c. A joint integrated community equipment store d. A joint Carer's strategy <ol style="list-style-type: none"> i. New step up and step down pathways have been in use across intermediate care since September 06 to improve the throughput from step-up and step-down care. Assessment criteria has been agreed and implemented by the intermediate care liaison team for direct referrals.

- ii. A new nurse led bed service has been developed within the Swindon Intermediate Care Service called Meadow Suite. This facility is available to the Community Matrons and the CRISIS Team who can refer direct for 24 hour nursing observation. This allows clinical management plans for patients with long-term conditions to be implemented under observation. One hundred and ten users were admitted and discharged from April 06 to March 07.

5. Assistive Technology

- a. The telecare project was launched on 12th January Referral criteria have been agreed and the Joint Community Teams are now completing the assessments.
- b. The telehealth project manager has been appointed and the project team is in place. The key objectives for the team are:
- c. To develop a 12 month pilot telehealth project across 4 GP practices for people with identified long term conditions to implement and evaluate the pilot and make recommendations for future service delivery
- d. To reduce the number of emergency admissions to acute care of the patients taking part in the pilot
- e. To understand the skill mix required to deliver the telehealth element of the care pathway

6. Community Matrons

- a. Seven Community Matrons have been appointed and are working across the Joint Community Teams. Referral criteria has been agreed and implemented with all Swindon GP practices. There are 118 users with long-term conditions currently on the Community Matron caseloads. Each user has a personalised care plan, a clinical and management plan and a contingency plan.
- b. One of the Community Matrons is based within the Acute Trust to case manage patients that present at A&E who are already known to be very high intensive users of secondary care services. Where possible, these patients are transferred back to the community where care plans are already in place.
- c. The Community Matrons are working with four nursing homes to develop admission avoidance pathways for common causes e.g. improved management and prevention of urinary tract infections. A training programme for nursing home staff has been developed and offered to all nursing homes

5. Stretch (Performance Reward Grant) Targets Update

Block Title	No	Outcome Description	Progress to date
Economic Development & Enterprise	2	We will develop a local workforce with the right skills base for our economy	<p>The contract with colleges has now met and exceeded targets with enrolment of 77 NVQs and 101 certificate programmes making a total of 178 (the target by July 2007 were 130 learners). This should ensure achievement targets are met.</p> <p>Delivery of programmes are now taking place in schools, church halls, the workplace, community centres etc</p>
	4	We will increase the proportion of working age people who are economically active in the NRAs	<p>Services to be offered include full job search support and a CV writing service. Contractors are going to start training in the libraries at the end of April.</p> <p>Job Centre Plus is currently working together to provide an interim calculation of current figures as the NRA's information was based on the last census of 2001. A question regarding the issue has been included in the LAA super survey.</p>
Children & Young People	6	Reduce the number of young people aged 16-18 not in education or employment.	The percentage of young people not in education, training or employment (NEET) increased from 6.9% to 8.5% in January 2007.
	7	<p>% of pupils in yr 11 achieving 5 GCSEs at A*-C or equivalent.</p> <p>% of LAC in yr 11 that achieve 5 GCSEs at A*-G or equivalent.</p>	<p>At secondary level 53.5% of students achieved 5 A* to C GCSEs, an increase of 3.4% compared to a national increase of 2.9%.</p> <p>Reduction in the number of young people gaining 5+ GCSE from 73% to 53% in 2006</p>
	8	<p>Reduce number of half days missed through authorised and unauthorised absences in secondary schools to 6.45% academic year 2008/09</p> <p>Increase % of core assessments completed on time to 75% in 2006/07 80% in 2007/08 84% 2008/09</p>	<p>Out turn 2005/06 was 7.54%</p> <p>Out turn March 2007 was 89%</p>

	9	<p>Reduce year on year the number of first time entrants to the Youth Justice System.</p> <p>Reduce the % of young people who re-offend within 24 months. (no data expected yet)</p>	<p>The number of first time offenders in 2006/07 was 358 compared to a target of 357 in 2005/06</p> <p>The percentage of young people re-offending within 12 months based on a cohort of 133 young people from 2003/04 was 27.1% in the three months reporting period October- December 2006</p>
	10	<p>We will improve the health of young people in the Borough</p> <ul style="list-style-type: none"> • Reduction in under 18 conception rates 	<p>Reduction in teenage pregnancy conception rates for young women aged 15 – 17 for 2005 was 44 per 1,000</p>
Safer & Stronger Communities	12	<p>We will increase the number of residents in NR areas who feel they can influence decisions.</p> <p>We will increase the number of residents in NR areas who feel that their local area is a place where people can get on well together.</p> <p>We will increase the number of residents in NR areas who affirm they have taken part in voluntary work in the last year.</p>	<p>A Participation Pilot is expected to be completed by 31 March 2007. This pilot will seek to</p> <ul style="list-style-type: none"> • identify local people's interests in terms influencing services and local decisions • identify local people's preferences on how they wish to get involved and preferred methods of communication <p>Local activists in neighbourhood renewal areas are being assisted to undertake a number of activities including local newsletters, community open days and support for local forums.</p> <p>External consultant support and neighbourhood renewal advisor time is being sought to review effectiveness of existing service provision and community engagement/influence.</p>
	13	<p>Increase reporting of domestic violence incidents either directly to the police or through a third party.</p>	<p>Establishment of the Domestic Violence Steering Group.</p> <p>Launch of the Sanctuary Scheme and publicity around International Day against violence Against Women.</p> <p>Development of work with Wiltshire Criminal Justice Board to review the case management of DV court cases</p>

Healthy Communities & Older People	15	We will improve the overall health of local people particularly in relation to heart disease, cancer and STDs.	<ol style="list-style-type: none"> 1. Smoking prevalence in Swindon following the LAA super survey has been established at 27%. There is a Smoke free Swindon Partnership strategy and action plan for Tobacco Control to work towards reducing smoking prevalence, the uptake of smoking and the risks associated with second hand smoke. The implementation of Smoke free legislation (1st July 2007) is also expected to have an impact on smoking prevalence. 2. The number of black & minority ethnic smokers who successfully quit at 4 weeks up to the end quarter 3 2006/07 is 16 against a year end target of 30. This last quarter (Jan/Feb/March) is the busiest time for the service and it is anticipated that the year end target will be met. 3. Figures for the number of successful 4-week quitters in the NRAs up to the end of quarter 3 2006/07 is 200 against a year end target of 300. Again it is anticipated that this year end target will be met. 4. There is general concern across NHS Stop Smoking Services that more and more people are stopping smoking via other means e.g. commercial chemists who offer a cessation service, hypnotherapy, going it alone, the NHS Together programme - this individual data cannot be captured.
	17	Reduce fuel poverty in vulnerable households in the Borough.	March 31st 05 to April 1st 06; 694 households were provided with at least one energy efficiency measure.
	19	We will reduce the emergency bed days through improved primary and community care for people with long-term conditions.	<ul style="list-style-type: none"> • 110 patients have been admitted and discharged to Meadow Suite thus avoiding 110 emergency admissions. • 118 patients are currently being managed on the Community Matron caseloads. Approximately 50 emergency admissions have been avoided. • The emergency bed day data for 06/07 will be provided when the year end figures are available.

R/A/G Rating for Outcomes

Outcome Number	Definition	R/A/G
Outcome 1: EDE	We will establish Swindon as the leading location in the UK for new, relocating and existing businesses and encourage growth and development of existing business	Green
Outcome 2: EDE	We will develop a local workforce with the right skills for the economy	Amber
Outcome 3: EDE	We will be a pioneer in the use of digital technology ensuring that all people have access to the benefits of the internet and IT	Amber
Outcome 4: EDE	We will increase the proportion of working age people who are economically active particularly in NRAs	Amber
Outcome 5: EDE	We will establish Swindon as a national destination for cultural events and ensure that more of those who work in Swindon also live, shop and socialise in the Borough	Red/Amber
Outcome 6: CYP	We will increase the number of young people aged 16-19 who are engaged in employment, education or training.	Red
Outcome 7: CYP	We will increase the no. of children who enjoy and achieve stretching educational standards by offering additional help and support to parents and carers.	Green
Outcome 8: CYP	We will increase the no. of children and young people who are safe from maltreatment, violence and abuse and improve health, education and stability of looked after children.	Green
Outcome 9: CYP	We will increase the no. of young people who engage in law abiding and positive behaviour.	Amber
Outcome 10: CYP	We will improve the health of young people in the Borough.	Amber
Outcome 11: SSC	We will establish front line partnership teams to increase capacity of local communities so that people are empowered to participate in local decision making and are able to influence service delivery.	Amber
Outcome 12: SSC	We will overcome disadvantage and social exclusion in Swindon's NRAs.	Amber
Outcome 13: SSC	We will reduce crime, reduce the fear of crime and anti-social behaviour and reduce the harm caused by illegal drugs and alcohol.	Amber
Outcome 14: SSC	We will make our public spaces cleaner, greener, safer and more accessible for local people and visitors to the Borough	Amber/Green
Outcome 15: HCOP	We will improve the overall health of local people particularly in relation to heart disease, cancer and STDs.	Amber
Outcome 16: HCOP	We will reduce health inequalities in the Borough.	Amber
Outcome 17: HCOP	We will increase Swindon's contribution to tackling climate change and fuel poverty.	Amber
Outcome 18: HCOP	We will increase the number of people who are emotionally and mentally healthy.	Amber
Outcome 19: HCOP	We will encourage older and disabled people and their carers to maintain their independence and have increased choices about the care and support they receive.	Amber