



**WILTSHIRE POLICE**

Delivering Safe and Satisfied Communities

# Swindon Strategic Partnership Briefing

12th October 2009

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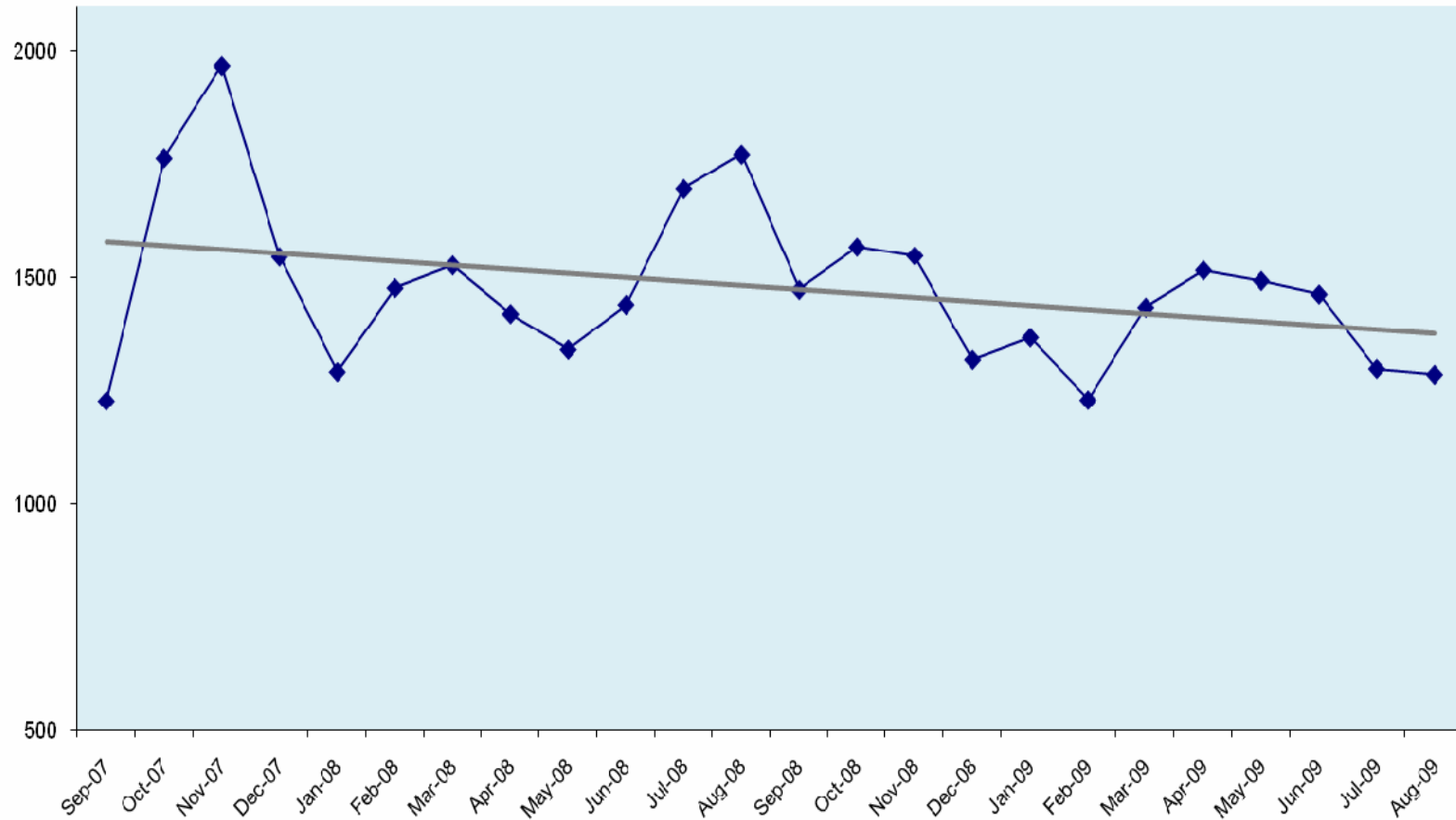
## BCU restructure – service improvements



- ✓ Managing demand more effectively through new business processes e.g. scheduled appointments
- ✓ Improved resource allocation to NPT, Response, CID & Local Crime Teams with a Neighbourhood Tasking Team to NPTs
- ✓ Additional resourcing for Local Crime Team & CMU to better manage demand & bolster Satisfaction & Confidence
- ✓ Four NPT Sectors overlaying the seven Clusters to support “Connecting People, Connecting Places”
- ✓ Sector Inspectors are meeting with Integrated Service Managers & Cluster Directors



# Current crime trends – all crime



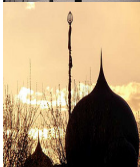
# Future challenges



- A need to work together more effectively as Partners to deliver better outcomes for the people of Swindon
- The challenge of doing more with less & managing the impact of the economic downturn
- Delivering sustainable solutions through effective problem solving e.g. ASB
- Reducing our repeat business - a small number of individuals & families require a disproportionate level of interventions from public services
- Making the best use of our collective resources - right resource, right place, right time



## New ways of working - Total Place



“Total Place is a new initiative that looks at how a ‘whole area’ approach to public services can lead to better services at less cost. It seeks to identify and avoid overlap and duplication between organisations - delivering a step change in both service improvement and efficiency at the local level, as well as across Whitehall.”

- Tree Courts, Pinehurst - reducing anti-social behaviour
- West Swindon Restorative Justice Pilot
- Broadgreen street sex trade



## New ways of working - Tree Courts, Pinehurst



- Problem Analysis by Community Safety Partnership Analyst facilitating an intelligence led approach to persistent ASB
- Engagement supported by Councillors & budget provided for additional street patrols
- Joint enforcement activity by NPT, Street Wardens, Housing, etc
- Development of the Multi Use Games Area
- Operation Hawk dampened any seasonal spike during the summer holidays
- Reduced calls, reduced repeat business & increasing Satisfaction & Confidence



# New ways of working - West Swindon Restorative Justice Pilot



- Funded by Swindon Safe & Stronger Partnership
- West Swindon NPT & Housing Officers trained working collaboratively
- A focus on tackling the repeat business that drains Partnership resources
- Problem solving neighbourhood disputes over parking, children, etc. delivering sustainable solutions
- People seeing justice being done - improving Satisfaction & Confidence



## New ways of working – Broadgreen street sex trade



- Persistent community problems presented by the sex street workers & associated crime
- Monthly multi-agency meeting to discuss sex workers and to agree what actions are required to support each of them providing exit routes out of prostitution
- At the end of June 2009 31 individual sex workers have engaged with the multi agencies with only 13 continuing to work as prostitutes
- Initiatives include the “Change Course” run by Probation to stop on-street prostitution by changing men’s attitudes
- Crime has significantly reduced & community confidence grown





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