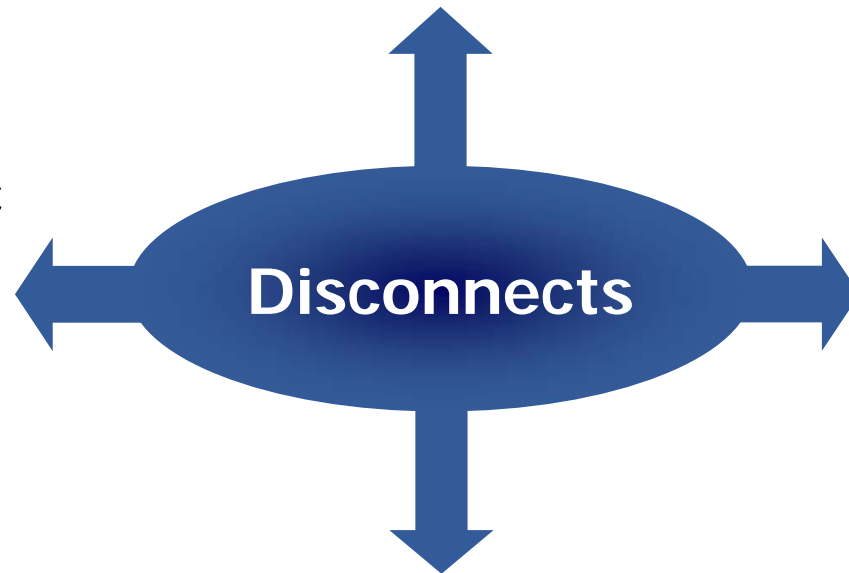




Why Connecting People Connecting Places?

Why is satisfaction high with our local area but low with Council services?

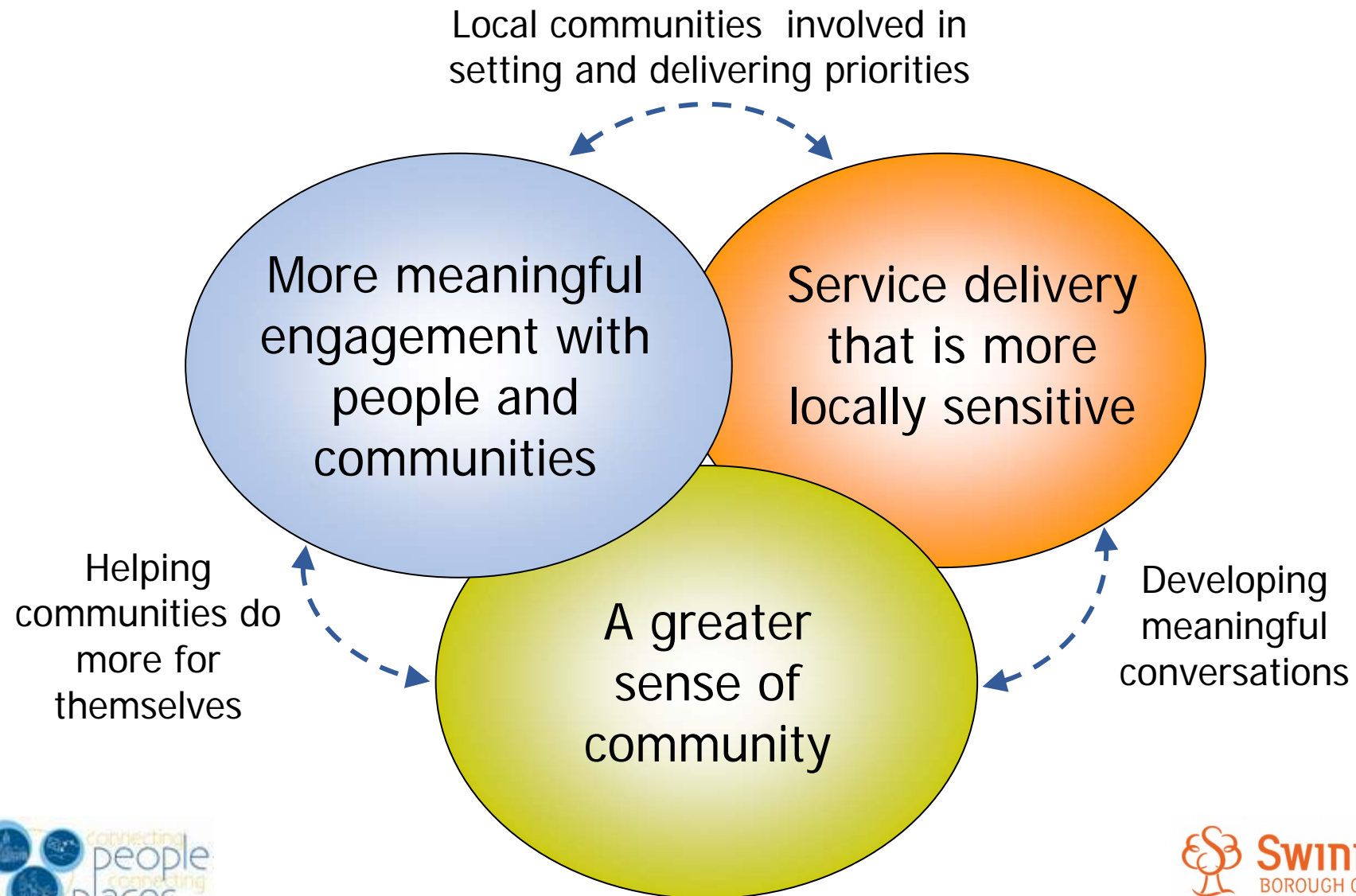
Why is there low democratic engagement (despite intensive campaigning)?



Are local people taking enough personal responsibility (dependency culture)?

How can we overcome resource constraints by better supporting the potential of our communities and organisations?

What is Connecting People Connecting Places?



Cluster Leads

North
Allyson Jordan
 Head of Library Services
Chair Cllr. Tomlinson

West
Bernie Brannan
 Dir. of Housing & Leisure
Chair Cllr. Martin

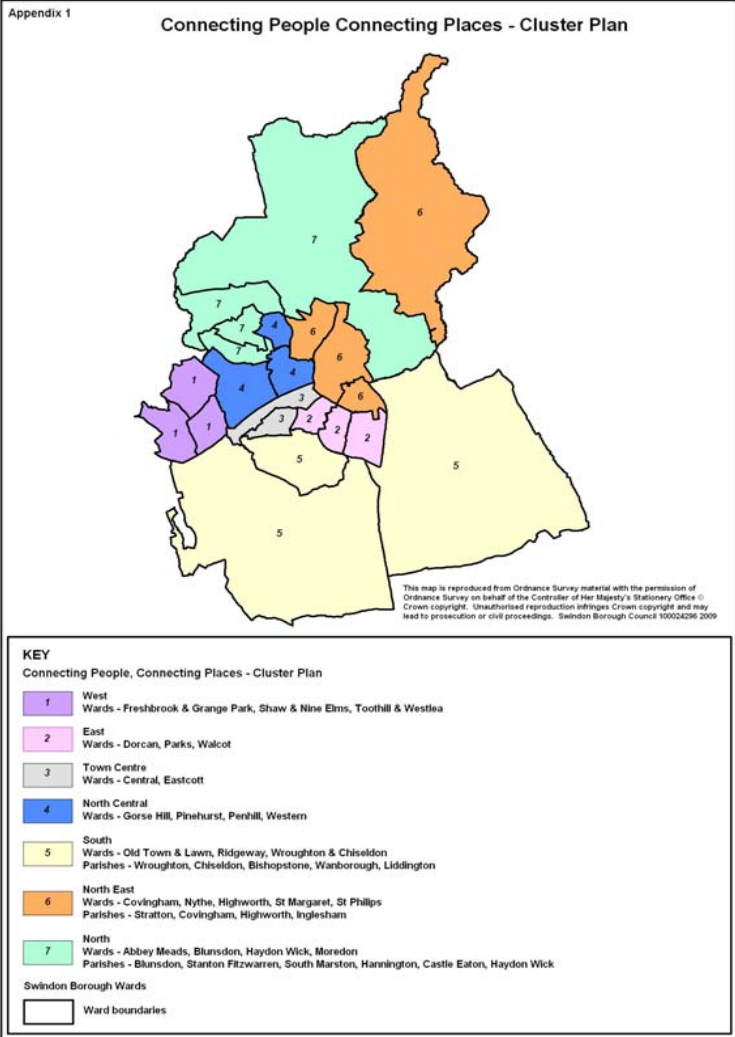
South
Stephen Taylor
 Dir. Law & Democratic Services
Chair Cllr. Bennett

Town Centre
Mark Walker
 Policy & Regeneration Manager
Chair Cllr. Wood

North East
Sara Tough
 Dir. Integrate Children & Young People Services
Chair Cllr. Heenan

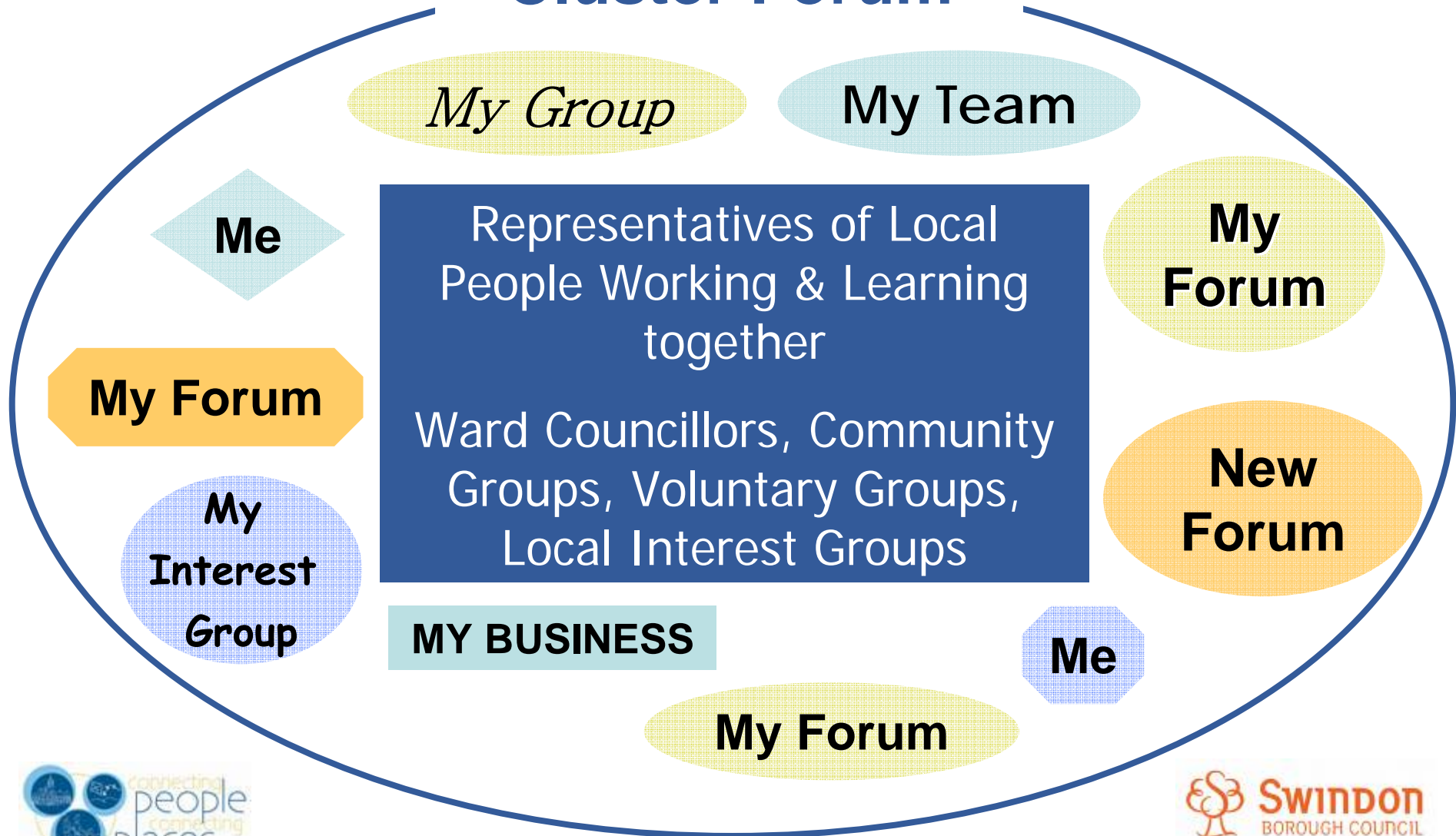
East
Vacant
Chair Cllr. Parry

North Central
Ian Bickerton
 Dir. of Access & Provision
Chair Cllr. Small



How will Connecting People Connecting Places work?

Cluster Forum



North Cluster Forum – Tawny Owl Pub – July 2009

Our first Northern Cluster (Abbey Meads, Blusdon, Haydon Wick & Moredon wards) public meeting was a success with over 300 residents coming along to look at stands and displays on the theme of 'Free-Time'.



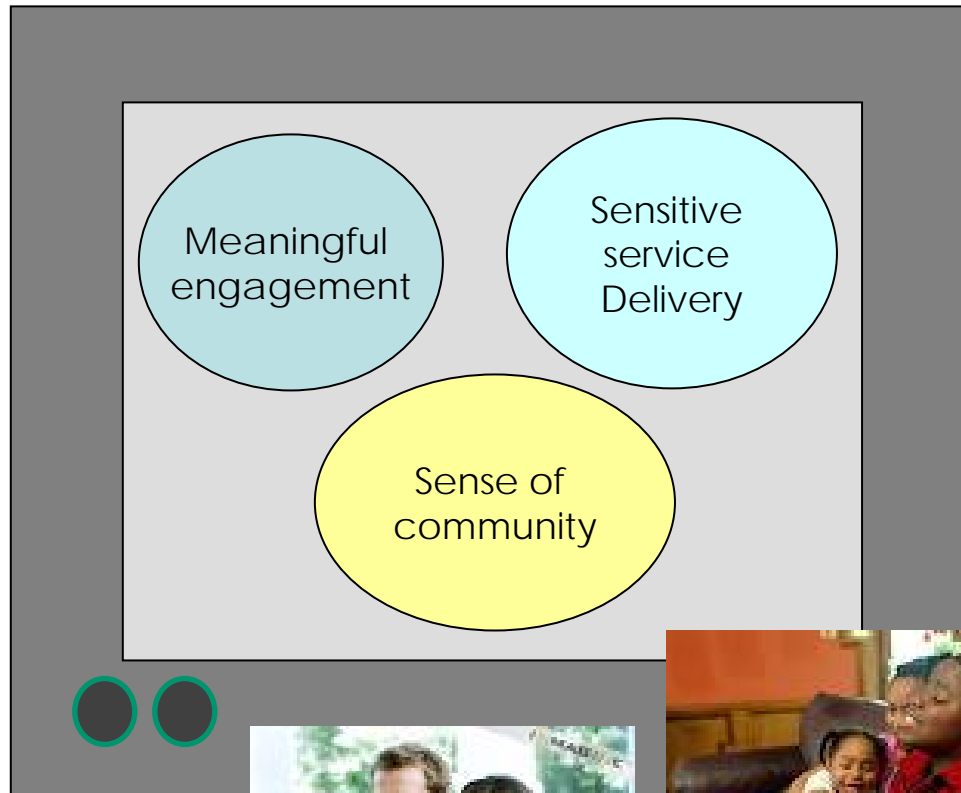
Rob Hopkins, 36, from Queen Elizabeth Drive, Taw Hill, had come along because he had only recently moved to the area. “It’s good to see the community’s quite proactive – I’m quite surprised,” he said.

Cluster Agreement Scope

Inform & Consult				Decide & Act Together	
Understand		Respond		Improve	
...We think We know....	...You know...	Currently we are...	You are already...	Together we can...	
Data & Intelligence	Local Experience	Service Delivery	Social Capital	Goals	Actions

Making it Work

The 'wires' behind the television



Organisational Change

Governance

Intelligence

Partnership

Learning

Language

Behaviour



Benefits of Connecting People Connecting Places

Increased Personal Responsibility

- Supporting and encouraging positive local actions to improve quality of life

Endorsement of Members' Roles

- Members are supported in their roles as brokers, facilitators, and problem-solvers

Value for Money

- Demand is better managed and resources are targeted in the best way possible to meet local needs

Stronger Reputation

- The 'perception gap' between satisfaction with place and satisfaction with public services is positively closed

