

National Indicator Number	Baseline	Targets 08/09	Targets 09/10	Targets 10/11	High Level Delivery Milestones	Timescales	Owner
ECONOMIC DEVELOPMENT & ENTERPRISE BLOCK							
153 – % of Working age people claiming out of work benefits in the worst performing neighbourhoods	28.1%	27.8%	27.6%	27.4%	<ul style="list-style-type: none"> ❑ Launch Jobcentre Plus ESF programmes - Journeys to Work and Disadvantaged Neighbourhoods have been specifically procured to deliver in all Swindon Children's Centres and in the 5 NRAs. ❑ Delivery of Pathways to Work in Swindon aimed at supporting Incapacity Benefit claimants into sustainable work ❑ Develop proposals for a Cross LAA Theme Worklessness Group ❑ Establish practical working protocols with Key Enabling Groups - Social Inclusion projects, Economic Inclusion Activities, Employer engagement and Affinity organisations; Regeneration Partnership. ❑ Development of a Swindon Employment Plan aimed at engaging, developing and supporting workless individuals into the workforce 	To follow	Bill Cotton
164 – % of Working age population qualified to L3 or higher	44.9% (2006)	+ 0.9%	+ 2.2%	+4% (over 3 yrs 4% = 48.9%)	<ul style="list-style-type: none"> ❑ We plan to promote skills pledge amongst the employer partners on the P/B. When signing, employers are agreeing to complete a skills audit and train their staff at all levels as appropriate, and will include L3. This will be supported through Train to Gain and Work Based Learning. ❑ Apprenticeships - public sector compact. This is being led by SBC and is at very early stages. This is an agreement to deliver additional apprenticeships as a workforce development solution. Plans are being developed to offer joint apprenticeship places from Sept 2008. We will agree targets for this work over the next 3 yrs to support the LAA. ❑ European Social Fund. There is a proposed bid for Swindon and If the bid is successful, this will engage employers in training including level 3. ❑ Employer Engagement. Plans will be developed through the SSEP selling the advantages of L3 so that there is greater engagement by employers. Both the Employment and Skills Board and large employers can take an active role in this. 	To follow	Bill Cotton
154 – No. of Net additional homes provided	1842 (2005-08)	1300 per year	1400 per year	1450 per year	<ul style="list-style-type: none"> ❑ We will allocate strategic and small scale urban extensions in the Swindon Borough Core Strategy, facilitating the early delivery of these sites ❑ We are undertaking a Strategic Housing Land Availability Assessment (SHLAA) to identify brown-field and other small development sites which can contribute to the delivery of new homes ❑ We are reviewing the Developer Contributions Guidance Note to speed up negotiations with developers on planning obligations ❑ We are developing a partnership approach to infrastructure and service provision to enable the timely delivery of key infrastructure and facilities ❑ We are continuing to improve the time taken for planning applications to be processed and decisions made ❑ We are working with RSL's to improve the delivery of social-rented housing 	Preferred Option – March 2008 Submission Draft April 2009 Nov 2008 March 2009 On-going On-going On-going	Dave Potter

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SAFER & STRONGER COMMUNITIES BLOCK							
2 - % of people who feel that they belong to their neighbourhood	This indicator will not start until April 2009 – information will be coming from Place Survey. GOSW are looking for an increase of 2.5% points over the 3 year period to be statistically valid				<ul style="list-style-type: none"> ❑ Identification of a 'Belonging' badge or strapline for use across all key services. Raise awareness of what activity is already taking place to meet this indicator ❑ Introduce a loyalty or reward scheme connected with participation ❑ Non or low participating communities or neighbourhoods are identified ❑ Identify and deliver 6 showcase events and activities that promote belonging ❑ Implement a Love Swindon campaign and Spirit of Swindon Awards ❑ Promote community cohesion through effective tension monitoring across Swindon and effective interventions ❑ Embed the sense of belonging in outward communications relating to neighbourhood consultation and engagement structures ❑ Encourage and support the creation and delivery of neighbourhood events and celebrations ❑ Involve faith communities in promoting belonging ❑ Work with community and voluntary groups to join in the promotion of belonging to neighbourhoods and Swindon 	<p>Oct 08</p> <p>Apr 09-Mar 11</p> <p>Apr 09-Jan 11</p> <p>July 08-Mar 09</p> <p>Feb -Dec 09</p> <p>Jun 08-Mar 11</p> <p>Jun 08-Mar 11</p> <p>Jun 08-Mar 11</p> <p>Jun 08-Sep 09</p> <p>Sep 08-Mar 11</p>	Chris Sivers
5 – Overall Satisfaction with local area	This indicator will not start until April 2009 – information will be coming from Place Survey. GOSW are looking for an increase of 2.5% points over the 3 year period to be statistically valid				<ul style="list-style-type: none"> ❑ Develop a joined up approach to the way we collect, use and share information/intelligence about our citizens so that all LAA partners can better understand what the key drivers of satisfaction are. ❑ Co-ordinate integrated marketing/communications campaigns, in partnership that take advantage of our citizen insight and are targeted at the key drivers of satisfaction. ❑ Develop a co-ordinated partnership approach to consultation and implement a consultation calendar, rationalise the number of consultations and ensure the results are used effectively by all partners to shape policies, services and increase satisfaction. ❑ Ensure that we effectively communicate our joint locality working and neighbourhood management agenda so that citizen's understand the influence they have and the difference being made in their communities. ❑ Develop a communications resource/function that co-ordinates all of the work of the partnership and ensures a consistent quality of communications activity based upon some key messages 		Chris Sivers
8 –% of Adult participation in Sport and active recreation	19.5% (Nov 05/6)	21.5%	22.5%	23.5%	<ul style="list-style-type: none"> ❑ A robust management system, including recruitment and retention policy for coaches, volunteers and leaders across physical activity deliverers. ❑ An effective and accessible Club Development and Accreditation programme for local clubs, linking to existing Sport England/NGB and WASP accreditations. ❑ A fully functioning, autonomous local Sports Forum, operating as a purposeful and effective 'voice of the sporting community' in line with Promise 21 achieved 18/09/08 ❑ A brief intervention training (training the trainer) programme for public sector staff, cascading physical activity advice and opportunities ❑ A well established and popular 'walking to health' initiative on-going 01/09/08 ❑ A regionally acclaimed MEND project, tackling obesity in young people and children ✓ ❑ A co-ordinated and consistent approach to the provision of sport and leisure opportunities for children, young people and adults with disabilities ❑ Exciting and challenging series of inspirational events aimed at all sectors of community ❑ A co-ordinated and sustained cycling programme operating across the town ❑ A wide range of partners represented and actively involved in the Active Swindon Partnership ❑ A robust set of strategies and delivery plans which set out aspirations and identify keys areas of work 	<p>April 2009</p> <p>Jan 2009</p> <p>Sept 2008</p> <p>(Jan 2009)</p> <p>Sept 2008</p> <p>Sept 2008</p> <p>April 2009</p> <p>March 2009</p> <p>On-going</p> <p>April 2009</p> <p>April 2009</p>	Roger Byrne

DELIVERY PLANNING – LAA 2 2008-2011

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11 – % of the adult population who are engaged in the Arts	Baseline Not available until November 2008 – Indicator will not start until April 09 – GOSW are looking for a 3% increase from the baseline.				<ul style="list-style-type: none"> <input type="checkbox"/> Formalise a cross sector partnership of local arts organisations, artists and stakeholders - Renaissance <input type="checkbox"/> Develop an understanding of current available data, utilise and disseminate the findings of current research initiatives (Wiltshire & Swindon Arts Alliance, People's Voice, Super Survey) <input type="checkbox"/> Co-ordinate marketing and audience development priorities <input type="checkbox"/> Develop arts activities and projects that deliver against other LAA 2 priorities - three in year 1 <input type="checkbox"/> Create a festivals and major events plan <input type="checkbox"/> Develop a series of community artists in residence 	Nov 2008 Nov 2008 Nov 2008 Jan 2009 Nov 2008	Helen Miah
15 – No. of most serious violent crimes per 1,000 population Baseline set on mid-2007 population estimates)	0.541 crimes = (96 offences)	0.513 crimes	0.476 crimes	0.438 crimes (-19% over 3 yrs)	<ul style="list-style-type: none"> <input type="checkbox"/> Improve communications and public awareness/perceptions <input type="checkbox"/> Improve hot spot locality management including transport availability, road closures/alley gating <input type="checkbox"/> Examine restorative justice as a tool to reduce/deter offending 		Chris Sivers
16 – No. of serious acquisitive crimes per 1,000 population (Baseline is 2932 offences based on 2006 pop estimates)	15.71 crimes	15.47 crimes	15.04 crimes	14.61 crimes (-7% over 3 yrs)	<ul style="list-style-type: none"> <input type="checkbox"/> Develop joint intelligence opportunities and co-ordinate services to effectively reduce crime in terms of victims, offenders and location. <input type="checkbox"/> Implement the recommendations of the DIP and PPO reviews <input type="checkbox"/> Engage with relevant partner agencies to minimise the number of persons from all communities from becoming victims or offenders <input type="checkbox"/> Continue to develop effective intervention and referral to drug and alcohol treatment services <input type="checkbox"/> To establish a structure that ensures an appropriate governance and performance framework 		Chris Sivers
20 – No of assaults with less serious injury offences per 1,000 population (Baseline is 1873 offences based on 2006 pop estimates)	10.04 crimes	9.84 crimes	9.84 crimes	9.14 crimes (9% over 3 yrs)	<ul style="list-style-type: none"> <input type="checkbox"/> Implement existing CCTV strategy ensuring links to other relevant strategies <input type="checkbox"/> Establish Town Centre Strategic Group <input type="checkbox"/> Work with licensed trades to improve co-operation, standards and sanctions <input type="checkbox"/> Develop Capable Guardian role 		Chris Sivers
27 – Understanding local concerns about Anti-Social Behaviour and crime issues by the local council and the police.	Start deferred until 2009. Targets to be agreed in 2009 – place holder				<ul style="list-style-type: none"> <input type="checkbox"/> Establish agreed ASB Strategy <input type="checkbox"/> Develop Neighbourhood Forums <input type="checkbox"/> Review consulting/informing structure of Neighbourhood Policing Teams <input type="checkbox"/> Review best practice from other Community Safety Partnerships/Crime and Disorder Reduction Partnerships <input type="checkbox"/> Develop community engagement toolkit 		Chris Sivers
30 –The change in convictions for prolific and other priority offenders over a 12 month period. (%)	Number of convictions recorded against the APACS cohort of PPOs for Swindon should be 18% fewer than those obtained in April 2007-March 2008 (this figure is agreed year on year)				<ul style="list-style-type: none"> <input type="checkbox"/> To respond to outcome of the PPO Review <input type="checkbox"/> To review the criteria for entry and exit to the PPO scheme <input type="checkbox"/> To improve reducing re-offending pathway links for offenders subject to the Resettlement & Rehabilitation strand of the PPO scheme. <input type="checkbox"/> To create a tailored approach to assessment of persistent drug using offenders needs. <input type="checkbox"/> To evidence outcomes in terms of local impact of PPO scheme in respect of reduced re-offending/reconviction 		Chris Sivers
32 – Repeat Incidents of domestic Violence	There are national difficulties getting baseline data for this indicator – it will be deferred until 2009				<ul style="list-style-type: none"> <input type="checkbox"/> Ensure services across agencies are mapped and reviewed annually <input type="checkbox"/> Develop common risk assessments/glossary of terms and establish links to integrated services delivery <input type="checkbox"/> Develop agreed strategy document <input type="checkbox"/> Improve effectiveness of information sharing, underlined by reviewed information sharing protocol <input type="checkbox"/> Strengthen role of Champions to drive performance 	July – Dec 08 Dec 2008 March 2009 By 2011	Chris Sivers

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40 – No. of drug users recorded as being in effective treatment	504 (baseline figures supplied October 2008)	+4%	+1%	+1% (Total 6% over 3 yrs)	<ul style="list-style-type: none"> <input type="checkbox"/> Undertake annual needs analysis <input type="checkbox"/> Agree annual treatment plan with National Treatment Agency <input type="checkbox"/> Commission services in line with priorities of needs analysis and budgets available 	2009 - 2011 2009 - 2011	Chris Sivvers
CHILDRENS & YOUNG PEOPLES BLOCK							
56 - Obesity primary school children year 6 (% of children in yr 6 who are obese)	17.3%	19.01%	18.46%	17.24%	<ul style="list-style-type: none"> <input type="checkbox"/> Swindon obesity strategy will be reviewed and Implementation plan agreed <input type="checkbox"/> Milestones in School Meals Strategy Action Plan completed <input type="checkbox"/> All children's centres offering evidence based parenting programmes <input type="checkbox"/> 80% of schools reaching Healthy Schools Status and 20% moving to Health Schools Plus (March 2009) and 40% in March 2011 <input type="checkbox"/> Mend Exercise Nutrition and Do It Project running 3 programmes a year with 14 young people 	March 2009 March 2009 Feb 2009 March 2011 March 2009	Deputy Director Public Health Dir Access and Provision Sure Start Manag. Dir Services to CYP Dir Public Health
68 - % of Referrals to children's social care going to initial assessment	41.20%	52%	55%	58%	<ul style="list-style-type: none"> <input type="checkbox"/> Children in need teams established ready for co-location <input type="checkbox"/> Practice Development Manager in post <input type="checkbox"/> Pathway between CAF and initial assessment agreed – achieved 31/07/08 <input type="checkbox"/> Senior Parent Support Advisers in post <input type="checkbox"/> Management arrangements across multi agency teams implemented – achieved 01/07/08 <input type="checkbox"/> Gateway ½ completed for Family Support <input type="checkbox"/> First programme delivered for victims of domestic violence <input type="checkbox"/> Child Protection training delivered to Faith Communities <input type="checkbox"/> Quality assurance report on child protection presented to LSCB <input type="checkbox"/> Evaluation of child protection training to LSCB 	March 2010 July 2008 Oct 2008 August 2008 October 2008 January 2009 March 2009 March 2009 Dec 2008	Director of Children and Families Sure Start Manag. Strategy and Commissioning Manager
110 - young people's participation in positive activities (%)	There are difficulties getting baseline data for this indicator – it may be that start of this indicator is deferred until 2009			<ul style="list-style-type: none"> <input type="checkbox"/> Detailed plans and structure re Universal and targeted level for Youth 13 – 19, including Youth Matters recommendations, in place in multi agency teams and report to Every Child Matters <input type="checkbox"/> Developing an entitlement for all young people to participate in positive activities including sport, arts and culture so there is a diverse programme on offer promoting pro social behaviour report to Every Child Matters <input type="checkbox"/> Improving access to leisure, sport, arts and culture for all children and young people and particularly children in care and disabled young people so all of them have the opportunity to learn new skills and strengthen their resilience and self confidence report progress to Corporate Parenting Board <input type="checkbox"/> Developing and deliver training for staff to deliver Aiming High for Young People equipping staff with the skills to promote community cohesions and resilience and self-confidence in young people <input type="checkbox"/> Duke of Edinburgh's Award and other accreditation programmes have 1000 young people participating <input type="checkbox"/> Lead for Youth Forum/Participation of children and young people to Strategy and Commissioning <input type="checkbox"/> Parents Group for implementation of Parenting and Family Strategy established <input type="checkbox"/> Parent Forum established across commissioned services <input type="checkbox"/> Formulation of plan and agreement from managers for work with minority groups of parents <input type="checkbox"/> Ready, Steady change training across agencies – achieved May / June 2008 <input type="checkbox"/> Monitoring of recruitment involving children and young people to CSLT <input type="checkbox"/> Service level agreement in place and six monthly monitoring to reduce the number of young women involved in sexual exploitation - achieved May 2008 <input type="checkbox"/> 100 young people each year gain an Arts award qualification <input type="checkbox"/> Implement Prosocial behaviour project and celebrate young people's contribution <input type="checkbox"/> Implement a programme to reduce dissatisfaction among young men from minority ethnic communities 	Nov 08 Jan 09 March 2009 June 2009 Dec 2008 April 2008 October 2008 Dec 2008 Nov 2008 May 2008 October 2008 April 2008 and Nov 2008 July 2009 January 2009 Nov 2008	Integrated Youth Support Manager Integrated Youth Support Manager Integrated Youth Support Manager Director Children and Families Integrated Youth Support Manager Integrated Youth Support Manager SPPS Manager SPPS Manager	

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112 - under 18 conception rate (%) (target presented as percent improvement (rather than TP rates)	15%	35%	55%	55%	<ul style="list-style-type: none"> <input type="checkbox"/> Implement Teenage Pregnancy Action Plan for 2008 – 2009 <input type="checkbox"/> Mainstreaming of contraceptive services in place in priority neighbourhoods with high teenage pregnancy conception rates <input type="checkbox"/> Monitoring reports on teenage Pregnancy to Performance Review Group <input type="checkbox"/> Revised Media and Communications strategy and Action Plan so that all staff are aware of common message and disseminate to young people to teenage Pregnancy Board <input type="checkbox"/> Publish sexual health and relationship education programmes and guidance with schools to improve young people's sexual health <input type="checkbox"/> Submit monitoring reports on the implementation of Teenage Pregnancy Action Plan to Children's Trust Performance Review Group <input type="checkbox"/> Complete self assessment on services for teenage parents and develop care pathway between Midwifery, children's centres and multi agency teams - achieved 30/05/08 <input type="checkbox"/> Implement condom distribution scheme delivering effective and accessible contraceptive services – Service Level Agreement in place 30/07/08 <input type="checkbox"/> Development of use of drama with groups of young people through Integrated Youth Services delivering messages about the importance of sexual health – achieved July 2008 <input type="checkbox"/> Agreed plan for targeting of vulnerable young people in year 9 in areas of high teenage conception with targeted sex and relationship education to teenage Pregnancy Implementation Group <input type="checkbox"/> Commissioning of the multi agency teams to deliver targeted sex and relationship advice and information for vulnerable young people identified through the common assessment to prevent conception through agreed service specification – achieved 31/03/08 <input type="checkbox"/> Training of all lead professionals and youth workers in sexual health and relationship issues so they are able and competent in offering advice and information completed <input type="checkbox"/> Chlamydia screening programme completed for 17% of young people aged 15 to 24 <input type="checkbox"/> Three secondary schools with sexual health services on-site 	April 09 October 08 Jul 08, Nov 08 & Mar09 October 2008 January 2009 Jul, Nov, Mar 09 May 2008 June 2008 November 08 Dec 08 April 2008 March 2009 October 2009	Sue Wald
117 - % of 16-18 year olds who are not in education employment or training (NEET)	6.2%	5.6%	5.5%	5.4%	<ul style="list-style-type: none"> <input type="checkbox"/> Successful RAG ratings for 14-19 Diploma Programme – achieved September 2008 <input type="checkbox"/> Report to CSLT on 14-19 Action Plan <input type="checkbox"/> Bi monthly report on NEET figures to performance review group <input type="checkbox"/> New 16+/ Care leavers service model agreed. <input type="checkbox"/> Increase number of apprenticeship places available <input type="checkbox"/> Deliver three new diplomas by Sept '08 and a further four by Sept '09 <input type="checkbox"/> Increase in young people gaining a sports leadership or coaching qualification to increase their skills and participate in volunteering and/or paid work and report to Schools Sports Partnership <input type="checkbox"/> Physical activity strategy agreed so children and young people have healthy lifestyles and enjoy themselves draft to CYPFB 	Sept 2008 March & Sept June 08 Sep 08 Sep 08 & 09 April 2009 Sept 2008	Dir Schools and Learning SM Fieldwork
HEALTHY COMMUNITIES & OLDER PEOPLE BLOCK							
120- All Age – All Cause mortality rates (per 100,000 population)	746 (men) 516 (W)	712 (men) 472 (W)	703 (men) 453 (W)	694 (men) 436 (W)	<p>Increase life expectancy (with particular focus on neighbourhoods of highest deprivation and with communities who experience health inequalities)</p> <ul style="list-style-type: none"> <input type="checkbox"/> Review and refresh the Tobacco Control action plan <input type="checkbox"/> Develop the Swindon Tobacco Control strategy in line with the National Strategy (due early spring 2009) <input type="checkbox"/> Reduce smoking prevalence rates in Swindon to <ul style="list-style-type: none"> ▪ 23% ▪ 21% ▪ 19% <input type="checkbox"/> The NHS Stop Smoking Services to support <ul style="list-style-type: none"> ▪ 1184 people to stop smoking in 2008/09 ▪ 1193 people to stop smoking in 2009/10 <input type="checkbox"/> The Swindon Obesity Strategy will be reviewed and an Action Plan agreed <input type="checkbox"/> Establish and track local obesity prevalence rates through regular recording of BMI in Swindon children and develop process to invite obese/overweight children and their 	Nov 2008 March 2009 April 2008 April 2009 April 2010 June 2009 June 2010 March 2009	Cherry Jones Cherry Jones Cherry Jones Cherry Jones Cherry Jones Jennie Kenyon Fiona Dickens

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					<p>families into weight management programmes</p> <ul style="list-style-type: none"> ❑ Commission a range of evidence based programmes to treat obesity in adults and children (which promote physical activity as well as healthy eating). ❑ Deliver evidence based structured programmes in schools to improve diet and increase physical activity levels in school age children. ❑ Promote healthy eating within communities e.g. Farmers markets ❑ Develop the Active Swindon Partnership Strategy and agreed action plan ❑ Increase physical activity participation rates across Swindon by 1% year on year from a baseline of 19.5% in 2006 to 23.5% 2010 (links across to NI8) <ul style="list-style-type: none"> ❑ Implementation of the Alcohol Strategy and agreed action plan and identified timescales for delivery <ul style="list-style-type: none"> ❑ Implement bowel cancer screening programme for Swindon population aged 60 – 69 ❑ Improve coverage of cervical screening programme in line with national targets ❑ Implement a programme of Vascular Risk Assessment and Modification in population aged 40 – 74 starting with those at highest risk <p>Reduce Infant Mortality (links across to with the Children and Young Peoples (C&YP) Block)</p> <ul style="list-style-type: none"> ❑ Develop a Swindon Breast Feeding Strategy and agreed action plan to increase breastfeeding rates to 42% at 6-8 weeks ❑ Reduce smoking in pregnancy prevalence rates <p>Health Promotion</p> <ul style="list-style-type: none"> ❑ Implementation of the Affordable Warmth Strategy to reduce fuel poverty and reduce excess winter deaths (links across to the Environmental and Sustainability block) ❑ Implementation of the seasonal flu campaign to the ‘at risk’ groups achieving 72% coverage of those aged over 65 years <ul style="list-style-type: none"> ❑ Implementation of the homelessness strategy (cross linking to NI156) ❑ Improved levels of education attainment for Children, Young people and Adults (links across to C&YP block, Economic Development and Enterprise Block and the DCSF Statutory Targets) ❑ Reduced levels of unemployment (links across to C&YP block and Economic Development and Enterprise Block) <ul style="list-style-type: none"> ▪ NI153 reduce the number of working age people claiming benefit to 27.4% 2010/11 ▪ NI117 reduce the number of 16-18yr olds not in education or training to 5.4% by 2010/11. <p>Workforce Development</p> <ul style="list-style-type: none"> ❑ Develop an action plan to develop the public health workforce ❑ Implement the national Health Trainer initiative in Swindon 	<p>March 2009</p> <p>Nov 2008</p> <p>March 2009</p> <p>April 2009</p> <p>April 2009</p> <p>April 2009</p> <p>March 2010</p> <p>March 2009</p> <p>March 2009</p> <p>March 2009</p> <p>March 2009</p> <p>March 2009</p> <p>March 2010</p> <p>March 2011</p> <p>March 2009</p> <p>March 2009</p> <p>2010/11</p> <p>2010/11</p> <p>March 2009</p> <p>March 2009</p>	<p>Fiona Dickens</p> <p>Fiona Dickens</p> <p>Fiona Dickens</p> <p>C,Jones and H.Robinson</p> <p>Sean Manual</p> <p>Keith Reid</p> <p>Keith Reid</p> <p>Anna Field & Carolyn Bell</p> <p>Fiona Dickens</p> <p>Cherry Jones</p> <p>LynnForrester</p> <p>Cherry Jones</p> <p>Cherry Jones</p> <p>Cherry Jones</p> <p>Mike Ash</p> <p>Sue Wald</p> <p>Bill Cotton</p> <p>Paddy Bradley</p> <p>Di Walsh</p> <p>Cherry Jones</p>

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124 – People with a long term condition supported to be independent and in control of their condition	This is deferred until 2009				<ul style="list-style-type: none"> ❑ Extend the Expert Patient Programme to equip people with knowledge and skills to manage their long term condition and make informed choices about their package of care. ❑ Increase the use of Assistive Technology to enable people to monitor their long term conditions from their own homes supporting earlier hospital discharge and reduced emergency admissions, improving quality of life and reducing anxiety for users and carers. ❑ Develop education Schemes to provide training and education on long term conditions to help people understand how to best manage their condition. This will include information prescriptions and access to disease specific education courses, e-learning, on-line support through the Swindon ‘Supporting me’ website and digital TV channel ❑ Implement incentives to help people increase their level of physical activity and improve morbidity outcomes. The existing ‘Exercise on Prescription’ scheme will be extended and there will be incentives for people with long term conditions to complete self care programmes and maintain momentum in self care beyond courses. ❑ Strengthen community networks to offer peer support via a network of local lay led services. A lay led one-stop-shop will be developed to understand local culture and attitudes towards long term conditions and inform effective self management support is offered positively to high risk groups including black and ethnic minority groups and disabled groups. 	<p>March 2009</p> <p>March 2009</p> <p>March 2010</p> <p>March 2010</p> <p>October 2009</p>	<p>Lisa Proctor</p> <p>JTretheway</p> <p>Lisa Proctor</p> <p>Lisa Proctor</p> <p>Lisa Proctor</p>
134 – The number of emergency bed days per head of weighted population	0.38	0.38	0.38	0.37	<ul style="list-style-type: none"> ❑ Expand and develop the breadth and depth of Intermediate care services in the community to offer more choice and 24:7 service to be more responsive linked to the further development of joint Community teams more closely linked to GP practices ❑ Maximise use of Emergency Practitioners from Ambulance and expanding Home Care Services to improve responsiveness and improve quality of assessments and immediate response 24:7 linked to single access ❑ Review use of 5 Community Matron accessed beds ❑ Extend use of in-reach of Community Matrons, pharmacists and Control of Infection nurses into care homes & extra-care accommodation to reduce risks ❑ Integrate assessment processes and multi-disciplinary Admission Assessment Team at A&E and MAU to enable 24 hr assessments/tests to improve emergency packages enabling return home and avoid in-patient admission ❑ New care home crisis unit opening July 08 to bring all step-up beds onto one site with improved in-reach support and deliver faster move-on ❑ Continue to develop Rehabilitation and re-ablement to improve independence and reduce risk of re-admission ❑ Expand opportunities for nurse-led treatments (eg urinary infection) within care homes 	<p>March 2010</p> <p>Oct 2009</p> <p>March 2009</p> <p>March 2009</p> <p>March 2009</p> <p>Evolving process to March 2011</p> <p>March 2009</p>	<p>Lisa Proctor</p> <p>J Tretheway</p> <p>Lisa Proctor</p> <p>J Tretheway</p> <p>J Tretheway</p> <p>J Tretheway</p> <p>Lisa Proctor</p> <p>J Tretheway</p>
139 – The extent to which older people receive the support they need to live independently at home	Targets will be set from Place Survey data which will be available in early 2009. 'Care Closer to Home' is developing alongside 'Connecting People, Connecting Places' and also links to DH, CSCI and HCC measures.				<ul style="list-style-type: none"> ❑ Review and gather data about current support available and low-level service requests for Older people & their carers ❑ Identify current shortfalls from older people and seek their views about improving services and local support networks to improve accessibility and social inclusion ❑ Extend availability and accessibility of information through one-stop shop, improve levels of advice to enable choice and promote independence ❑ Analyse and draw up a Preventative Strategy that increases practical support and information services in an accessible way. (eg Libraries, local shops, local radio & press) ❑ Maximise income & welfare benefits take-up to reduce risk of poverty, improve diet, warmth, hygiene, enable choice, promote independence and social inclusion ❑ Reconfigure joint Community Teams to align with GP practices, neighbourhoods, children's services, to increase and improve co-ordination of local support and social inclusion ❑ Work with neighbourhoods including local schools, Police, Housing to reduce age barriers, reduce social isolation, & raise awareness of the needs of older people in each neighbourhood ❑ Implement review of Integrated Community Equipment Store to increase choice, flexibility, and responsiveness 	<p>Dec 2008</p> <p>Dec 2008</p> <p>June 2009</p> <p>Sept 2009</p> <p>April 2009</p> <p>March 2009</p> <p>April 2010</p> <p>March 2009</p>	<p>Belinda Downing</p> <p>CZH Project</p> <p>Belinda Downing (& Capita)</p> <p>Ted Wilson</p> <p>Belinda Downing</p> <p>Ted Wilson</p> <p>Marilyn Hughes</p>

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141 - % of vulnerable people achieving independent living	62.39%	63%	65%	67%	<ul style="list-style-type: none"> ❑ Complete Thematic Reviews achieved Jul '08 ❑ Complete Supported Housing Development Strategy achieved Aug '08 ❑ Deliver a multi agency Day Centre for the "street homeless" ❑ Re tender services as recommended by Thematic Reviews 	July 2008 June 2008 Oct 2010 March 2009	Mike Ash Mike Ash Mike Ash Mike Ash
156 – Number of households living in temp accommodation	870 (31.12.04)	527	432	336	<ul style="list-style-type: none"> ❑ Develop the Swindon Homelessness strategy and agreed action plan achieved Jul '08 ❑ Maintain homeless acceptances at the level of 250 for 08/09 ❑ Reshape temp accom offer to reduce disincentives to take up offer of permanent housing ❑ Achieve an average 300 additional affordable homes per year 	July 2008 March 2009 March 2009 March 2009	Mike Ash Mike Ash Mike Ash Mike Ash
ENVIRONMENTAL & SUSTAINABILITY BLOCK							
175 – Access to services and facilities by public transport, walking and cycling: bus stops and interchanges which meet standards for access by disabled people	24.4%	34%	40.2%	46.5%	<ul style="list-style-type: none"> ❑ Work to design, commission and oversee the implementation of improvement works to bus stops and shelters, and the implementation of footway provision and/or enhancement serving bus stops. ❑ A GIS map of bus shelters and those enhanced to the required standards will be produced, up-dated annually, and available in paper format and on the internet. ❑ Work with local service providers such as GPs, care homes, day centres, the hospital and libraries, officers and volunteers, and with the users of those facilities if appropriate, to produce tailored timetables, and raise awareness of the enhanced bus stops and interchanges ❑ Working with the Police and Community Wardens to assess local beats, and investigate the opportunity for using buses as part of that beat provision. The purpose of this action is to increase the confidence of less able users to board and travel by bus. 	August 2008 Sept 2008 August 2008 Nov 2008	Dave Potter
186 – per capita reduction in CO2 emissions in local authority area	7.6 tonnes	Lowest possible target being agreed of 9.2% reduction 2005-2010 equating to a 4.5% reduction 2008-2010. This would result in a reduction of per capita CO2 emissions from 7.6 in 2005 to 6.9 in 2010.			<ul style="list-style-type: none"> ❑ Affordable Warmth Co-ordinator recruited to co-ordinate implementation of Affordable Warmth Strategy ❑ Business Charter reviewed and re-launched ❑ Warmzones project developed to deliver emissions reductions in domestic sector ❑ Low Carbon Conference held to engage partners to reduce carbon emissions ❑ SSP Climate Change Action Plan reviewed and aligned with LAA to deliver with new, higher CO2 reduction targets ❑ Report on sustainable development and energy published to support Core Strategy and inform Swindon Sustainable Energy Strategy ❑ Swindon Sustainable Energy Strategy taken to Cabinet for approval ❑ 300 new members signed up to CarshareSwindon.com 	Sept 08 Sept 08 Sept 09 April 09 Dec 08 Nov 08 Dec 08 Sept 09	James Griffin
193 – % of Municipal waste land filled	66% (06/07)	52.97%	48%	44%	<ul style="list-style-type: none"> ❑ Delivering SBC's Promise 49 (we will recycle compost or treat more than 50% of household waste, and where practical, we will provide kerbside recycling collection for all our residents) ❑ Stretch to focus on step change in Civic Amenity performance from 57% to 75% - interventions to focus on more check and challenge of service users at the point of use - partner organisations can help by promoting the awareness/educational element to their employees and the wider community. 	Detailed milestones in Project Initiation Document	Steve Harcourt
195 – % of Street & Environmental cleanliness: (Litter) (Graffiti)	11% 3%	10% 3%	9% 2%	8% 2%	<ul style="list-style-type: none"> ❑ Implement the milestones associated with the Council's transformational Streetsmart project ❑ Reducing the reassurance gap by more closely aligning perception of cleanliness with performance 	Detailed milestones in Proj Initiation Document	Steve Harcourt
197 – Improved Local Biodiversity – proportion of local sites where positive conservation management has been is being implemented	31.7% (26 sites)	36.7% (additional 4 sites)	41.7% (additional 4 sites)	46.7% (additional 4 sites)	<ul style="list-style-type: none"> ❑ Agree a Swindon definition of Positive Conservation Management, identify relevant datasets and the data collection methodology ❑ Establish the partnership governance through the Local Area Group ❑ Establish a Year 1 funding agreement with Wiltshire Wildlife Trust through the Wiltshire and Swindon Wildlife Science Partnership Project Steering Group ❑ Realign Community Forest resource behind the delivery of the target ❑ Investigate the establishment of a partnership post with Wiltshire County Council for the delivery of the improvement target for Years 2 and 3 (Swindon's contribution c.20%) ❑ Prioritise the additional sites ❑ Establish a delivery plan for Years 2 and 3 	June 2008 Sept 2008 Dec 2008 Sept 2008 March 2009 June 2009	Dave Potter