

Evaluation report for Central cluster week of action

The following report outlines the feedback from the Central cluster week of action, reiterating what the operations aim to achieve, the results from the operation and the lessons learnt.

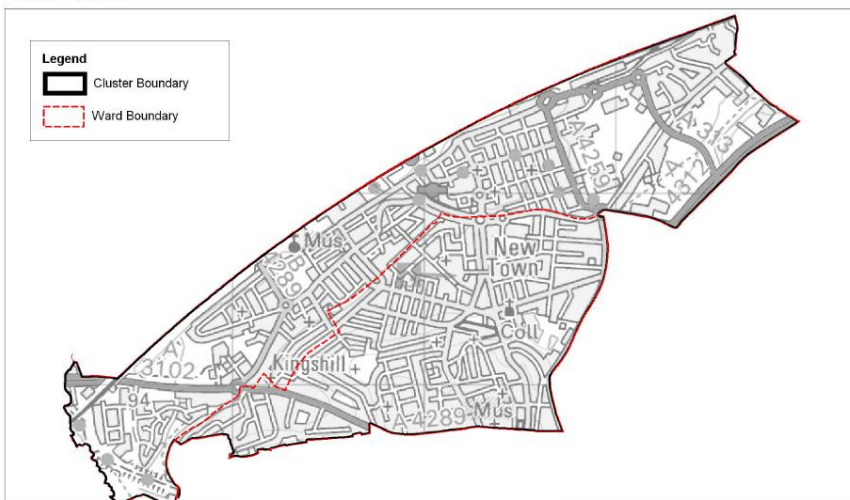
What is a week of action?

Multi agency operations will run in a different Connecting People Connecting Places (CPCP) area every quarter, and will be an intelligence led operation using the CPCP leads and agencies' own intelligence to support what action is taken in each area. Essentially the expectation will be that each agency will come prepared with a program of action for the week, for example the police may conduct drug warrants, the housing team may conduct tenancy enforcement, and the ASBU may issue warning letters. Prior to each week of action there will be a two stage-planning meeting, which will consolidate the proposed activity during the week, and ensure an agenda is prepared.

Underpinning all the activity will be the consultation with the community prior to the week, which CPCP will facilitate, this will enable the teams to tailor their activity to meet the needs of the community, and enable the 'You said, we did' ethos to flourish.

Central cluster week of action

Town Centre



The ward areas included in the week of action were the Town Centre, Kingshill and Eastcott. The operation was conducted between Monday 17th of January and Saturday 22nd of January 2011.

The following agencies took an active part in the operation:

- Community Safety Partnership
- SBC Trading Standards
- Wiltshire Police
- Environmental Enforcement
- Swindon Commercial Services
- Highways department

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- Her Majesty's Court Service
- Estate Management (SBC)
- Neighbourhood Wardens
- Health Ambassadors
- Environmental Health Food
- Cluster Assistants
- UK Border Agency

Outcomes of the week of action

The following information outlines some of the work undertaken by the officers who took part in this operation.

Community Safety Partnership -Review of Town Centre Bicycle event

Event was held in Wharf Green from 1000 to 1300.

Those present included CSP staff security-marking cycles. Bike Doctor carrying out cycle safety checks and minor maintenance, SBC cycling officer promoting group rides and cycle routes and Emotion promoting electric cycles.

40 cycles were marked during the event, 28 cycles were safety checked with 16 of those having some maintenance work done, over 50 cycle route maps were distributed and over 30 people left details to be sent information about organised cycle events.

Hot debrief suggested that this event could be repeated at stages throughout the year.

Environmental Enforcement

Day spent with Highworth / Rural North NPT PCSO visiting hotspots of fly tipping

Some trade waste vehicles identified near Kingsdown Lane

Commercial Regulation (Trading Standards and EH Food)

Trading Standard Officers attending the three Community Consultation Events and spoke to residents, customers and consumers of Swindon Borough Council about Doorstep crime, Consumer advice, Buy with Confidence scheme and Rogue Traders.

Environmental Health Officers attending the Community Consultations at both of the sheltered housing sites, and spoke to residents about safe storage of food e.g. temperature control of the fridge, Listeria and Campylobacter (which are highly prevalent health risks in the over 60's), Use by dates re: microwave meals.

Lara Hill – Community Safety Officer

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Leaflets, pens, stickers were also handed out to residents on relevant Commercial Regulation schemes and information.

Estate Management/ Neighbourhood Wardens

The neighbourhood wardens did several trips to waterside civic amenity site to dispose of the following rubbish for the Railway Village residents.

Wednesday

Location	Action Taken
	Removed Fridge/freezer & worktop
	Removed Vacuum, Fridge/freezer & work surface
	Removed Micro-wave
	Various assorted items, large dustbin and rubbish were removed
	Wood/toys, black bags, Trolleys were removed
	Bicycles, Toys, Black bags, wood plants were removed
	Wood, household items were removed
	12 Black bags were removed
	2 large TV's / Trolleys were removed

Thursday

Location	Action Taken
	Stool 2x Black bags
	Christmas tree & wood
	Fridge Freezer, Carpet & Chair
	Black bags, bowl, card board
	4 Black bags, Tin of paint, Cardboard boxes
	4 items, Glass drawer front, 3 pieces of wood
	2 Chairs, broken mirror, small bin, 6 pieces of cardboard, 2 pieces of carpet, 20 Gripper rods, 2 Black sacks, assorted products of plastic, Fridge freezer, Garden waste and 4 legs
	Washing machine
	1 Carpet, 4 Black sacks, 1 mop, 1 bucket, 2 pieces large cardboard.

Wiltshire Police

UKBA claimed 4 arrests and two prosecutions for employing illegal immigrants.

Kingshill Speeding - 350 cars checked max speed 37MPH - Advice given.
Broadgreen Area - 450 vehicles checked max speed 25MPH - No actions.

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Stop form for the week: 157.

Arrests by Police for drug offences: 6.

Consultation forms completed over period: 257.

Her Majesty's Court Service (HMCS)

Wiltshire Warrant Officers targeted No Bail Fines and No Bail Breach Warrants. 35 Targeted defendants were identified within the above area.

32 No Bail Fine Warrants - £17,361.33

- 2 Payments in full - £341.25
- 8 Address had new occupiers - £6,422.19
- 1 Alternative Arrangement (DBO) - £130.00

3 No Bail Breach Warrants

- 1 Arrest into Custody (High Risk)

Total recovered via Payment in Full - £341.25

Total recovered via Alternative Arrangements - £130.00

Total recovered via Execution of Warrant (arrest) – NIL (breach / No monetary Value)

Total combined during Operation - £471.25

Highways

Location	Action to be taken
Fleming Way o/s Debenhams	Relay one slab.
Fleming Way nr Bus Stop by Debenhams	Relay 8m x 10m of slabbed area
Newbridge Square o/s Tri Centre 2	Relay slabs inside barrier 15m square
Newbridge Square o/s Care Watch	Relay 600mm slab
Newbridge Square Ramp leading to Bus Stops	Relay one slab
Newbridge Square Steps leading to Bus Stops	Relay two slabs, one top and one bottom of steps
Fleet Street nr Duckson & Pinker by new build	Repair area around stop tap cover
Sanford Street o/s12	Replace one carriageway kerb and repair 2m x 0.3 of carriageway
Edgeware Road o/s Shop Mobility	Erect new grey and white post and repair surrounding footway

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Street Nameplate Works

- 2 No Through Rd stickers replaced
- 5 name plates repainted
- 8 street name plate units replaced
- 2 additional street name plate units installed
- 2 name plates replaced on existing frames plus frames painted
- 3 name plates on walls replaced
- 2 street name plate units painted
- 1 Plate on wall painted

Swindon Commercial Services

- Steam cleaning of Whale Bridge subway as per local feedback form.
- Removing 4 tonnes of fly tipping from the alleyway in Albion Street as per joint enforcement action.
- 236 tags removed.
- 154 bags of litter etc collected.
- A further tonne of fly tipping picked up from various locations within the CPCP area (Approximate).

Health Ambassador

- 2 People from Peter Furkins Court were signed up to the Health Ambassador 6 week 1-2-1 program. They will be attending the NHS checkpoint shop in the Brunel Centre.

Community consultation results

<u>Day and Date</u>	<u>Event and Location</u>
Tuesday 18 th of January	Community Consultation at Peter Furkins Court
Wednesday 19 th of January	Community Consultation at Arthur Bennett Court
Thursday 20 th of January	Community Consultation at the Bus Station
Saturday 22 nd of January	Bicycle event , Wharf Green, Town Centre

Community consultation throughout the Week of Action are normally based around the CSP Bus, but we approached the Town Centre cluster differently, we attended the sheltered housing listed above, and the bus station. The events were advertised prior to the operation in key community locations and our cluster assistant hand delivered postcards to the Railway Village and Eastcott area. Posters were also displayed in both the sheltered housing schemes.

The consultation/discussion with the community was aided by the use of a crime prevention questionnaire which identified areas of vulnerability in both personal and

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home safety, which enabled either advice to be given or physical aids such as property marking pens, or personal alarms to be issued. A question about policing priorities was also added.