

Working in a different way

‘Promoting Positive Activities for Young People’

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Our Journey.....



Central Government



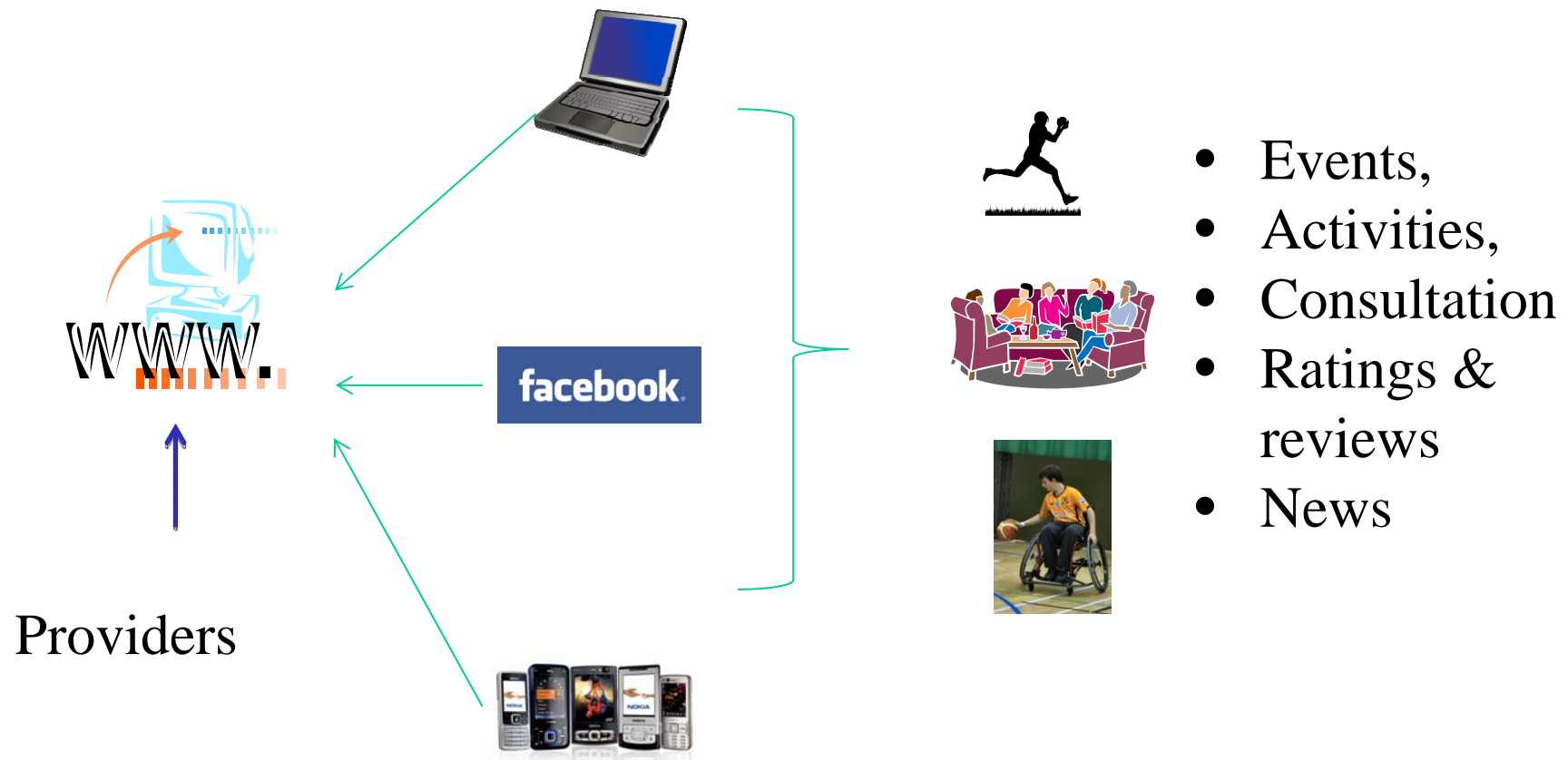
**Insight
Customer Led Transformation**



National

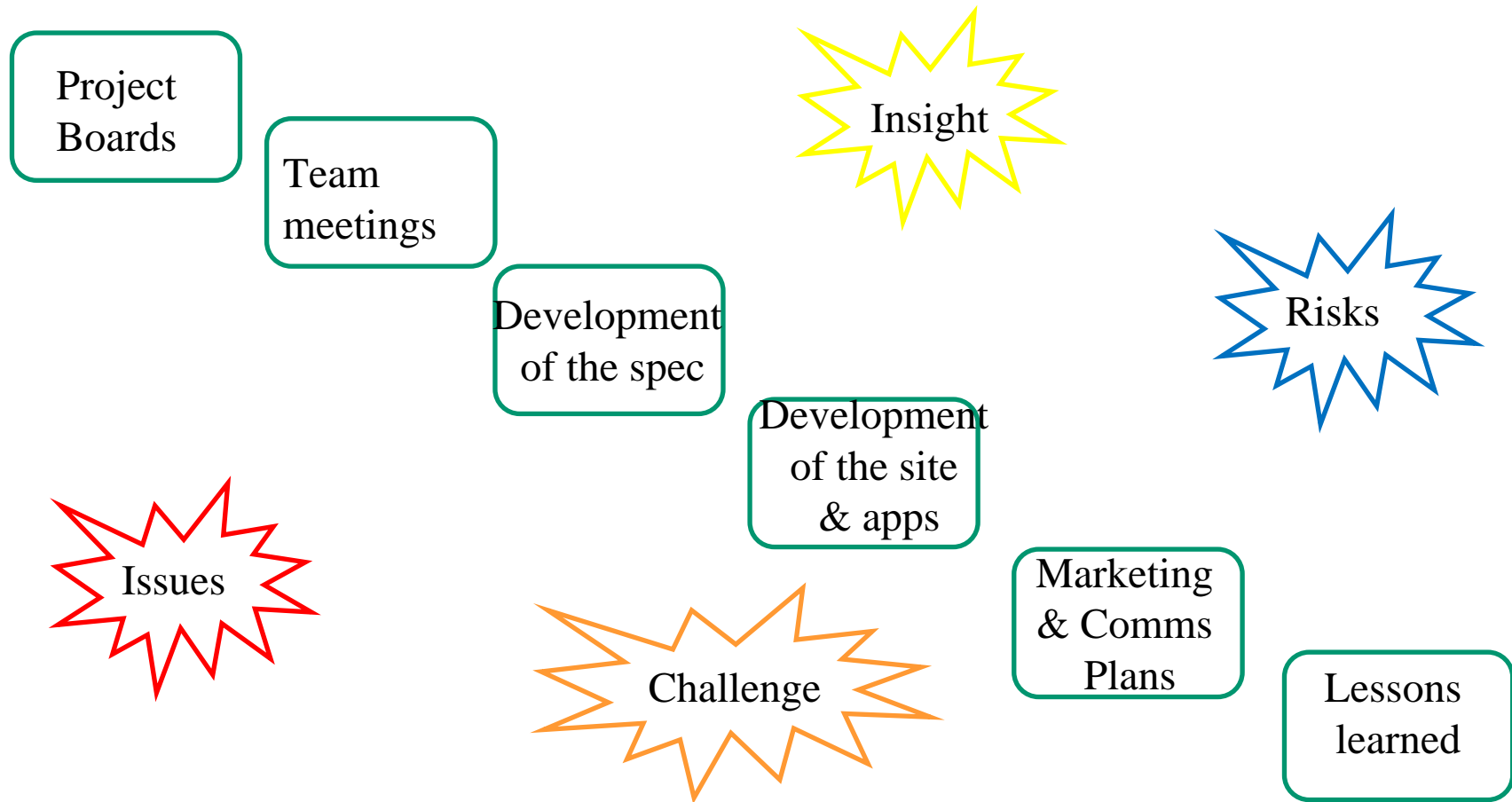


What are we developing?



What are we doing differently ?

Involving our young people in the whole process

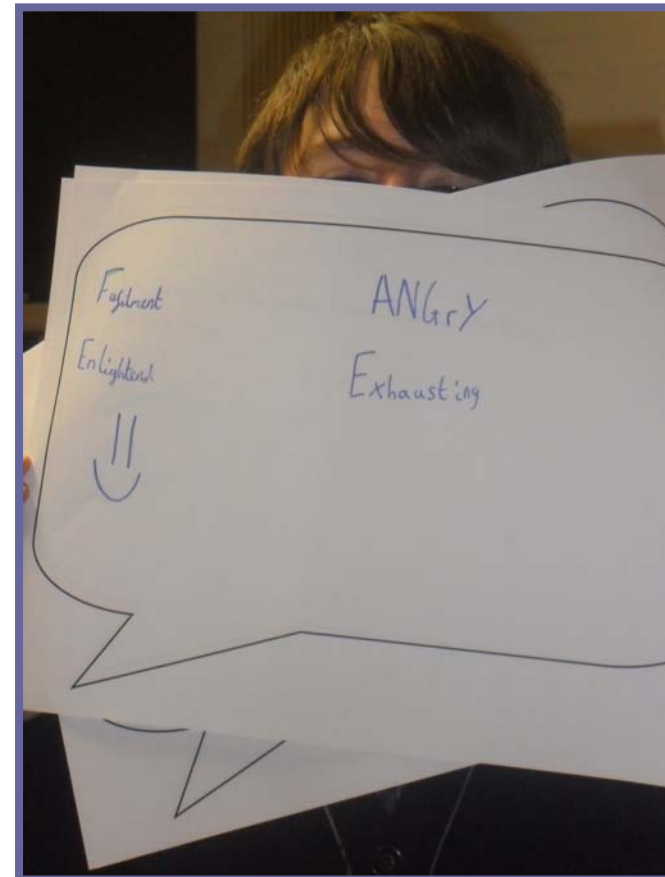


Co-production: **what's it really like?**



What words describe your co-production experience?

- A journey...
- Varied
- Success
- Restricted
- Fun
- Slow
- Focused
- Fulfilment
- Enlightened
- Angry
- Exhaustion



What have you gained from it?

- How to give constructive criticism
- How to control anger and frustration when things don't go the way we expected
- How to be more open with people and not worry so much about saying what we think



What piece of advice would you give to organisations who want to engage their service users?

- Take the time to build a relationship with us; it's just as important as asking us what we think
- If you're willing to do it, do it properly – or don't bother!
- Trust and value what we say
- Don't close doors before you open them; let us help you solve problems, we have ideas to offer



What have we gained?

- Better understanding of young people's needs, and a solid understanding of what 'good' looks like
- More equal relationship with service users, which equips them to shape the service they need
- A service that already has more credibility and relevance to those who will use it
- A partnership with innovative, creative, positive thinkers who are motivated to help us solve problems and improve outcomes

